

OUR COMMITMENT to you

The Water Authority was established in 1983 as a statutory body responsible for supplying wholesome and affordable drinking water to the people of the Cayman Islands.

The Water Authority is also responsible for the proper treatment of wastewater and for the protection of the fresh groundwater lenses that exist throughout the Cayman Islands.

For more information, visit us at

www.waterauthority.ky

We're social!



Find us, like us, follow us!



Water Authority - Cayman

"Suppliers of the World's Most Popular Drink"

GRAND CAYMAN

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Cayman Islands

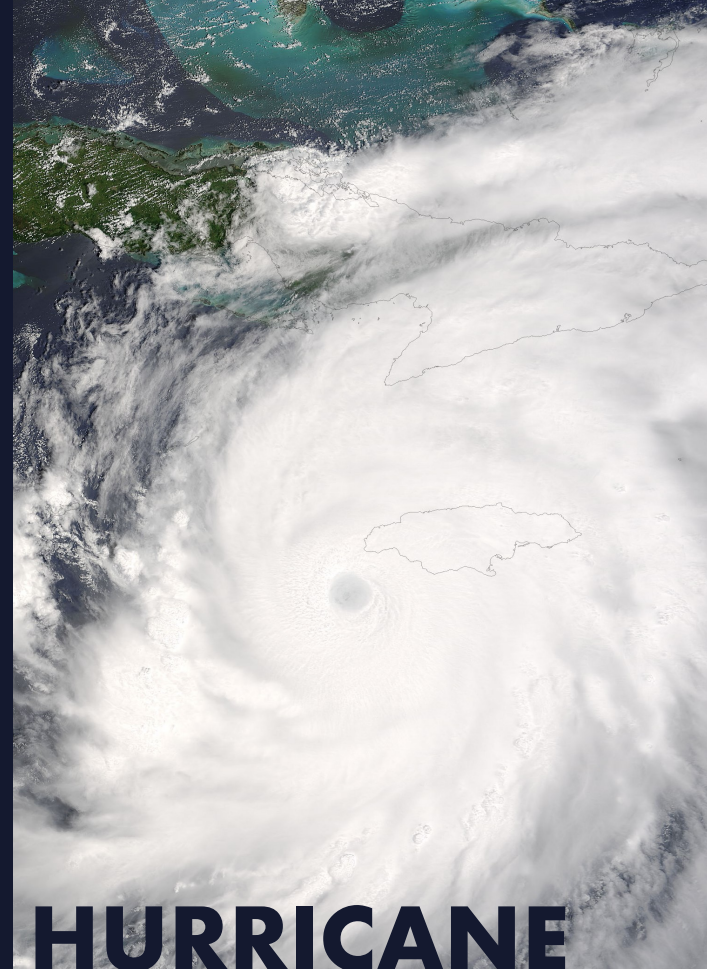
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HURRICANE PREPAREDNESS

WATER SAFETY

Should the water supply be disconnected or become contaminated as a result of a storm, follow these recommendations to ensure you have an adequate supply of safe water for drinking and non-drinking purposes.



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NUMBERS TO KNOW:

Grand Cayman

- Police: 911
 - Fire: 911
 - Hospital: 911
 - Hazard Management Emergency Operations Centre: 949-6555
- (Only during activation of National Emergency Operations Centre)*

Cayman Brac

- Police: 911 or 948-0223
- Fire: 911 or 948-1245 or 948-1293
- Hospital: 911 or 948-2225
- District Commissioner's Office: 948-2651

Little Cayman

- Police: 911 or 948-0083
- Fire: 911 or 948-0011
- District Officer: 948-1051

be prepared

1. **Connect to the public water supply** if you are within the Authority's service area. This will improve your chances of having water available during and after a storm as cisterns and well pumps will not work if the electrical power is off.
2. **Store enough drinking water** for each family member and pet (at least 1 gallon per person, per day but store additional water for those with additional needs such as nursing mothers, young children, or people with illnesses) for a minimum of three days.
3. **Ensure water is stored in clean, non-corrosive, tightly covered containers** and keep them in a cool, dark location. Collect non-drinking water in clean bathtubs and/or other large containers.
4. **Turn off the customer shutoff valve** (if applicable) prior to the onset of the storm to minimise the chances of property damage or an unexpectedly high water bill. This step is especially important if you plan to leave your home to shelter elsewhere.

Please note, if your meter does not have a shutoff valve on the customer side, please contact the Authority to learn more about installing one.

Water Meter Box

Customer Shutoff Valve



be aware

5. **Use your stored water sparingly** to prevent shortages in the aftermath of the storm should water supply not be immediately restored.
6. **Do not turn the customer shutoff valve back on until the Authority advises** that service has been restored to your area and the water supply is safe.
7. Once you turn the customer shutoff valve back on, **inspect your home for any damaged pipes or leaking faucets**. Even small leaks can consume large quantities of water.
8. **A Boil Water Notice will be issued if the water supply has become unsafe to drink**. Comply with the notice by adhering to the following instructions:
Boil water vigorously for 3-5 minutes; let cool before drinking. You can add a pinch of salt or pour the water back and forth between two containers to improve the taste.
9. **Stay tuned to local media and social media for announcements** from the Authority. The Authority will use all available communication channels to advise the public when the water supply is once again safe to use.
9. **Report any damage to public water mains or meter boxes to the Water Authority.**

Coastal Warning Display Signals

Two red flags, each with a black square in the middle, signal a hurricane warning.

