

HOW TO READ YOUR WATER METER

1. LOCATE YOUR METER BOX

Although meter boxes come in a variety of forms, all are located as close as possible to the front corner boundaries of your service location.

2. CAREFULLY REMOVE THE METER BOX COVER

There are quite a few creatures that like to call meter boxes home, so please exercise caution when opening your meter box. In addition, some meter boxes have metal covers which can be heavy.



3. LOCATE YOUR METER'S COUNTER/REGISTER

The volume of water that passes through your meter is displayed in cubic metres (m^3) on the counter/register and should be read from left to right.

The volume in cubic metres will be displayed in either white numbers on a black background or black numbers on a white background. The volume in litres will be displayed in white numbers on a red background.

You may have to open a small cover or clean dirt/silt off your meter to be able to read the counter.

CUBIC METRES (m³) LITRES 0 0 0 0 0 0 0 0

4. READ YOUR METER REGULARLY AND RECORD YOUR READINGS

Read your meter at the same time each day, preferably once a week. Record the cubic metres used so that you can compare your readings.

HOW TO TEST IF YOU HAVE A LEAK

If you suspect that there is a leak somewhere in the plumbing system of your home, turn off all water inside and outside your home. Watch your meter counter carefully. If the meter is registering flow, you may have a leak.

Please note that smaller leaks may take a longer period of time to register on your meter's counter. Even a small leak, however, can cause an increase in the volume of water metered to your service location over the length of a typical meter reading cycle.

