



**Water Authority - Cayman**

"Suppliers of the World's Most Popular Drink"



# What's On Tap?

Volume 11, Issue 4 | November 2018



**We're social!**



Find us, like us, follow us!

## OFFICE HOURS

- **Cashiers**  
Monday to Friday  
8:30AM to 4:00PM
- **Customer Service**  
Monday to Friday  
8:30AM to 5:00PM



## LOOKING FOR THAT PERFECT GIFT?

Water Authority gift certificates make a unique, practical gift and are available in denominations of CI\$10, CI\$25, and CI\$50!

## CONTACT US

**General Enquiries:**  
94WATER (949-2837)

**Emergencies:**  
946-HELP (4357)

**E-mail:**  
info@waterauthority.ky

**Website:**  
www.waterauthority.ky

**Online Account Access:**  
online.waterauthority.ky

## 2018 Annual Scholarship Recipient Chosen



The Authority is pleased to announce Lisaida Swaby-Olivia as the recipient of the 2018 Annual CI\$30,000 Scholarship.

After graduating from John Gray High School and UCCI under the dual enrolment programme in 2013, Ms. Swaby-Olivia completed her Associate of Arts in Business Administration in 2017.

Ms. Swaby-Olivia is now getting ready to pursue a bachelor's degree in Global Business (Management) at the University of South Florida.

Ms. Swaby-

Olivia said that she heard about the Authority's Annual Scholarship through friends who were past recipients and decided to take a shot at applying.

"There's always a chance whenever you try," she said. "Without trying, you never know!"

Ms. Swaby-Olivia's love of languages and her entrepreneurial spirit prompted her to apply for a global business programme.

"I was going just for business management but I've changed more to global business management knowing that it will involve more than one language," she explained, noting that she is bilingual in English and Spanish.

"If there's an opportunity to learn another language I am definitely open to that!"

Ms. Swaby-Olivia will commence her bachelor's degree in January, 2019.

"I am definitely excited for the new experiences and the opportunities," she said.

The Authority is proud to support Ms. Swaby-Olivia's educational pursuits and looks forward to welcoming her back as a summer intern.

## BLAST FROM THE PAST!

The photo above was taken in 1991 at the commissioning of the first reservoir at the West End Water Works in Cayman Brac. See any familiar faces?

The Authority is currently working hard in Cayman Brac to complete the Piped Water Expansion Project which began in 2013. This project includes the installation of more than 80 miles of pipeline to ensure that, by 2030, all Brac residents will have access to piped water!



## Director's Message

This year has been a milestone year for the Authority as we celebrate our 35th Anniversary since the organisation was founded in 1983 with the passage of the Water Authority Law. It is hard to believe that the year has passed so quickly and that this will be our last newsletter for 2018!

We are very excited to have been chosen as a finalist for the Cayman Islands Chamber of Commerce 2018 Business Excellence Awards in the category "Business Of The Year". Although this newsletter will go to print before the winner is announced, it is a privilege to be nominated for this award and chosen as a finalist!

I am pleased to announce Lisaida Swaby-Olivia as the 2018 Recipient of the Authority's CI\$30,000 Annual Scholarship. As you have read in the article above, Ms. Swaby-Olivia has already accomplished a great deal and we expect to continue to see great things from this young woman!

I would also like to take this opportunity to wish our valued customers a very Merry Christmas and a healthy, prosperous New Year on behalf of the Water Authority Board, management and staff. Thank you for your continued patronage - we look forward to another 35 years of serving you!

— Dr. Frederick-van Genderen

# OUR COMMITMENT to you...

The Water Authority was established in 1983 as a statutory body responsible for supplying pure, wholesome and affordable drinking water to the people of the Cayman Islands.

The Authority is also responsible for the proper treatment of wastewater and for the protection of the fresh groundwater lenses that exist throughout the Cayman Islands.



## KNOWLEDGE ZONE

### GIVE THE GIFT OF WATER

The season of giving is almost here and, for those looking to give back to our community in a practical way, Water Authority gift certificates are a unique option to support local charities or persons in need.

Water Authority gift certificates are available in denominations of CI\$10, CI\$25, and CI\$50. Valid for one year from the date of purchase, the gift certificates are redeemable towards the payment of Water Authority water and/or sewerage bills.

You can purchase Water Authority gift certificates directly from the Authority's offices in Grand Cayman and Cayman Brac.



## HR Briefs

### Welcome:

**Samuel Whitelocke**

Assistant Operator - Wastewater

### Promotions:

**Kodie Scott**

Senior Development Control  
Technologist

Interested in  
working for  
the Water  
Authority?

Visit us online  
to learn more  
about our team!



## New Red Gate Reservoir Completed

The Authority recently commissioned a new 2 million US gallon reservoir at its Red Gate Water Works facility behind its Administrative Headquarters on Red Gate Road.

This new reservoir brings the Authority's total number of water reservoirs to 11 (9 in Grand Cayman, 2 in Cayman Brac). The Authority's 11 reservoirs have a combined storage capacity of 17.3 million US gallons.

The reservoir was constructed by Florida Aquastore after they successfully bid for the tender.

### BUILDING RESILIENCE

Water Authority Deputy Director Tom van Zanten explained that the addition of the latest reservoir is part of the Authority's 10 Year Plan to increase operational capacity and build

resilience in the event of an extreme weather event.

"The addition of this new reservoir brings our total storage capacity to approximately 4.5 days' worth of water for the country at current daily usage levels," Mr. van Zanten said. "In the aftermath of a storm, we want to have as much water stored as possible to ensure adequate supply if our RO plants are damaged."

### MORE RESERVOIRS PLANNED

Mr. van Zanten said that the Authority plans to construct several more reservoirs in the coming years.

"With the planned construction of the Bluff Water Works, additional storage tanks will be built in the Brac, and more tanks are planned for our North Side Water Works facility as well," he said.



### IMPORTANT NOTICE:

**Brac Connection Fee Waiver  
Extended to 31 December, 2018**

Please note that the Water Authority Board has agreed to extend the period for the waiver of connection fees for customers in the area of the ongoing phases of the Cayman Brac Piped Water Expansion Project until 31 December, 2018.

**Piped water is more convenient and  
economical than trucked water! So  
what are you waiting for? Tap into  
savings today - connect to piped water!**

## #CaymanKind: Water Authority Gets In The Giving Spirit

There is no better way to celebrate a big occasion (for example, the Authority's 35th Anniversary) than by giving back to the local community!

This year has been full of charitable donations, dress down days, fundraising runs and more! The Authority always makes sure to post pictures to social media but, in case you aren't following us on the 'gram, here are some of our recent highlights:

### MEALS ON WHEELS DELIVERIES

When the Authority heard that Meals On Wheels was short of volunteers for the month of August, the Authority's social

committee organised volunteers to step in!

Each week, two Authority employees took time out of their day to deliver meals to the elderly, disabled and homebound in the Spotts area.

### YELLOW RIBBON CAMPAIGN

To raise money for the Cayman Islands Cancer Society, the Authority sold yellow ribbons internally during the months of September and October.

### PROJECT ANGEL TREE

The Authority's annual, internal Christmas fundraiser - Project Angel Tree will launch in December!

