



What's On Tap?

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OFFICE HOURS

- **Cashiers**
Monday to Friday
8:30AM to 4:00PM
- **Customer Service**
Monday to Friday
8:30AM to 5:00PM



Recognised annually, World Toilet Day highlights the plight of the 2.4 billion people around the world who lack access to improved sanitation. Visit www.worldtoiletday.info to learn more.

#WECANTWAIT

CONTACT US

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2016/17 Scholarship Recipient Announced

Water Authority – Cayman is pleased to announce Kristina Powell as this year's recipient of the Authority's Annual Scholarship. Ms. Powell began her major in Management Information Systems (MIS) at The University of Tampa this fall.

Every year the Authority offers a scholarship of up to CI\$30,000 to a suitably qualified Caymanian to obtain an undergraduate academic or technical/vocational degree or diploma in a field of study relevant to the Authority's work.

After discovering a passion for both accounting and information technology, Ms. Powell first achieved an associate's degree in Business Administration at the University College of the Cayman Islands.



"It wasn't until I was almost finished with

my business degree that I realized how much I enjoyed working on and assisting my co-workers with their computer-related issues," Ms. Powell explained.

Ms. Powell said that she appreciated the opportunity the Water Authority Scholarship provided her to pursue both her academic and career goals.

Water Authority Director Dr. Gelia Frederick-van Genderen said that the organisation was proud to support Ms. Powell.

"The water industry in particular relies on professionals from the STEM — science, technology, engineering, and mathematics — fields and the Authority is proud to support Ms. Powell's educational and professional development. We wish her all the best as she pursues her bachelor's degree," Dr. Frederick-van Genderen said.



IMPORTANT NOTICE:

Brac Connection Fee Waiver Extended to 31 December, 2016

Please note that the Water Authority Board has agreed to extend the period for the waiver of connection fees for the main and side roads in the area of the ongoing phases of the Cayman Brac Piped Water Expansion Project until 31 December, 2016.

Tap into savings today - connect to piped water!

Director's Message

I am very proud to announce Kristina Powell as the 2016/17 Recipient of the Authority's Annual Scholarship. As you can read in the article above, Ms. Powell is an accomplished and ambitious young Caymanian and the Authority is honoured to be able to assist her in achieving her educational goals.

The Authority's Annual Scholarship offers successful applicants the opportunity to pursue higher education while remaining assured of a job upon the completion of their studies. I encourage all young Caymanians with an interest in the relevant fields to consider applying for this amazing opportunity.

The water sector is a stable and immensely rewarding field. No matter where you travel in the world, water professionals will always be needed. The Authority is always on the lookout for emerging water leaders and our scholarship is just one of the ways in which we hope to inspire young people to choose careers in the water and wastewater utilities.

Finally, as we are still in Hurricane Season, I would like to remind the Authority's customers and the general public to remain vigilant and maintain your emergency preparedness kits in the event of a storm late in the season. The Authority looks forward to the end of Hurricane Season on 30 November.

— Dr. Frederick-van Genderen

OUR COMMITMENT to you...

The Water Authority was established in 1983 as a statutory body responsible for supplying pure, wholesome and affordable drinking water to the people of the Cayman Islands.

The Authority is also responsible for the proper treatment of wastewater and for the protection of the fresh groundwater lenses that exist throughout the Cayman Islands.



KNOWLEDGE ZONE

WHAT'S IN YOUR WATER?

In order to maintain the purity of its potable water supply, the Authority must add certain chemicals to the water produced by its reverse osmosis plants.

Chlorine is required to ensure that the water is disinfected and free of any bacteria or organics that could be harmful to customers.

The Water Authority also adds **sodium hydroxide** (caustic soda) to adjust the pH of the water to just above 7, and **zinc orthophosphate** to mitigate the corrosive effects of the distributed water.

The Authority does not fluoridate its water.

HR Briefs

Welcome:

Cary Christian
Labourer - New Works (CYB)

Kara Forbes
Debt Collection Officer

Transfers/Promotions:

Andrew Ebanks
Transferred to Assistant Operator - New Works (CYB)

Interested in working for the Water Authority? Visit us online to learn more about our team!



Think You Might Have a Water Leak?

If you receive an unexpectedly high water bill and your usage habits have not changed significantly, you may have a leak on your property.

Although the Water Authority is responsible for the pipelines leading up to the water meter, you are responsible for the maintenance of all pipes and fixtures downstream of the meter.

So, what should you do if you think you have a water leak?

STEP 1: CHECK YOUR METER

First, make sure all faucets are tightly closed and all water-using appliances are turned off. Next, locate the meter to your property. The meter is usually located by the corner boundary closest to the road. Open the meter box carefully and open the plastic cover on the counter. If the numbers on the counter are moving even though

there is no water being used on your property, you may have a leak. Be sure to watch the counter for several minutes. Even a slow leak can cost hundreds of dollars over the long-term.

STEP 2: CHECK YOUR TOILETS

Toilets are frequent culprits for home leaks. You can perform a simple test using dye tabs or food colouring to check for a toilet leak. You can obtain dye tabs for free from the Authority — just ask a Customer Service Representative!

STEP 3: CALL A PLUMBER

If you have determined that there is a leak on your property, you should contact a licenced plumber.

A listing of all licenced Master, Journeyman and Apprentice plumbers can be found on the Authority's website by visiting www.waterrauthority.ky.



STEP 4: REQUEST AN INSPECTION

You may also request a visit by the Authority's Utility Services Auditor who can inspect your meter. You may request a visit by completing a Customer Service Request Form at the Authority's headquarters or online.

STEP 5: TEST YOUR METER

If your plumber cannot locate a leak on your property, and you suspect there is an issue with your meter, you have the option to request a meter test. To learn more, please visit us online at www.waterrauthority.ky.

Giving Back: The Water Authority in Our Community

As part of its commitment to giving back to the community, the Authority recently contributed to a number of charitable and educational initiatives.

NCVO ANNUAL RADIO/TELETHON

The Water Authority Board sponsored the National Council of Voluntary Organisations' 37th Annual Radio/Telethon Fundraiser in the amount of CI\$2,000.

CICC 14TH JINGLE BELL WALK/RUN

The Authority donated CI\$1,000 to support the Cayman Islands Crisis Centre's Annual Jingle Bell Walk/Run.

POSITIVE INTERVENTION NOW

The Authority donated CI\$2,000 to the Positive

Intervention Now after-school programme facilitated by St. George's Anglican Church.

CAYMAN NETBALL ASSOCIATION

The Authority donated CI\$5000 to help the Cayman Islands Netball Association purchase a bus.

CAYMAN ISLANDS SAILING CLUB

The Authority donated CI\$3000 in support of the Sailing Club Youth Nationals event.

STEM CARIB CONFERENCE

In addition, the Authority donated CI\$1000 in support of the 2016 STEM Carib Conference, which was held at the University College of the Cayman Islands in October.

