



What's On Tap?

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We're social!



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OFFICE HOURS

- **Cashiers**
Monday to Friday
8:30AM to 4:00PM
- **Customer Service**
Monday to Friday
8:30AM to 5:00PM



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CONTACT US

- General Enquiries:**
94WATER (949-2837)
- Emergencies:**
946-HELP (4357)
- E-mail:**
info@waterauthority.ky
- Website:**
www.waterauthority.ky
- Online Account Access:**
online.waterauthority.ky

Water Authority Welcomes Summer Interns

The Authority's competitive Summer Work Experience Programme continues to grow in popularity each year. This year, the Authority received dozens of applications from hopeful summer interns and accepted 17 students into the programme.

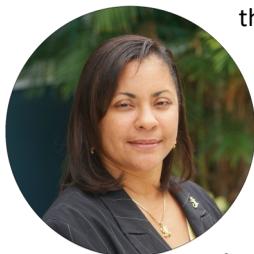
Representing a variety of educational backgrounds and career aspirations, the interns are currently working across the Authority's various departments, including: Water Resources & Quality Control, Engineering Services, Operations, Information Systems, Finance, Customer Service and HR & Admin.

The programme enables students to gain hands-on experience working in a professional environment while introducing them to the variety of careers

available in the water and wastewater sector. Corporate Communications Officer Hannah Reid explained that the International Water Association estimates 1 million new water professionals are needed every year to keep up with global demand.

"Water and wastewater are essential services," Ms. Reid said. "No matter where you go in the world, professionals are needed now more than ever. For students looking ahead to their careers, this is an opportunity to enter a sector where you are in demand."

The Authority also welcomed back Scholarship Recipients Kristina Powell (2016/17) and Pierre Ordonez (2017), pictured right, who are working with the Authority's Information Systems and Engineering Services departments, respectively.



BLAST FROM THE PAST!

The photo above was taken in 1990 at the official opening of the Red Gate Water Works on Red Gate Road. Things have certainly changed over the past 28 years!

Nowadays, the Red Gate Water Works comprises four reservoirs (with a fifth currently under construction) and is capable of producing 11,000 m³ of freshwater per day... That's approximately 2.9 million US gallons per day!



Director's Message

I am pleased to welcome the latest group of interns to the Authority's Summer Work Experience Programme. The Authority's summer internship is a great way for students to learn more about the career opportunities available in the water and wastewater industries. Two of those interns — Pierre Ordonez and Kristina Powell — are past scholarship recipients who are putting their ongoing education into practice.

In the Brac, our customers can also look forward to connection fees being waived for new piped water accounts until 31 December, 2018, thanks to the Authority Board. I hope that property owners within

the current boundaries of the piped water network will take advantage of this opportunity to connect to piped water without the connection fee.

As we are currently entering the busiest period of the hurricane season, I encourage all readers to follow the Authority on social media for weekly preparedness and safety tips.

On the next page you will also find more information about the public tours being offered by the Authority as part of our 35th Anniversary celebrations. I hope many of you will take this opportunity to get a behind-the-scenes look at our water production operations!

— Dr. Frederick-van Genderen

OUR COMMITMENT to you...

The Water Authority was established in 1983 as a statutory body responsible for supplying pure, wholesome and affordable drinking water to the people of the Cayman Islands.

The Authority is also responsible for the proper treatment of wastewater and for the protection of the fresh groundwater lenses that exist throughout the Cayman Islands.



KNOWLEDGE ZONE

HURRICANE PREPAREDNESS TIPS FOR SEWERAGE CUSTOMERS

During Hurricane Ivan, some customers experienced issues with sewage backing up into their properties. This occurred because of the loss of electrical power and/or due to flooding of the surrounding area. To protect your property from sewage backflow you can implement a permanent solution such as contacting a licenced plumber to install a sewage backflow prevention device, or a temporary solution such as screwed-in plugs that may be installed immediately prior to a hurricane.

Please note that sewage backflow prevention devices require regular maintenance and inspection to ensure they do not become blocked.

HR Briefs

Welcome:

Javon Bonthorne

Meter Reader

Korey Bodden

Assistant Operator - B&E

Keisha Hurlston

Cashier

Corey Christian

Laboratory Technician II

Promotions:

Jerry Banks

Laboratory Technologist

Milestone Anniversaries:

Celebrating 35 years of service!

Clydeton Morgan

Meter Change-Out Supervisor

Celebrating 30 years of service!

Vincent Grant

Foreman - Operations Water Supply

Samuel Campbell

Assistant Operator - Wastewater Collections

Hurricane Season - Are You Prepared?

Although experts from Colorado State University recently decreased their initial forecast for the 2018 hurricane season to below-average activity, all Cayman Islands residents should remain vigilant and be prepared for the possibility of a hurricane. This year's hurricane season officially started on 1 June and will continue until 30 November.

IT ONLY TAKES ONE STORM

Even though the decreased storm predictions are welcome news, those who remember Hurricane Ivan in 2004 know all too well that it only takes one hurricane making landfill to cause catastrophic damage. Regardless of the official predictions, ensure your emergency kit is freshly stocked.

PREPAREDNESS RESOURCES

Whether you have weathered decades' worth of hurricane

seasons or will be experiencing hurricane season for the first time, there are a number of resources available to help you prepare for the possibility of a storm:

- **Hazard Management Cayman Islands**
www.caymanprepared.gov.ky
- **National Oceanic and Atmospheric Administration**
www.nhc.noaa.gov
- **Cayman Compass Hurricane Survival Guide**
- **Water Authority Cayman**
www.waterauthority.ky
- **Radio Cayman**

You can also stay tuned to the Authority's social media channels for weekly **#SurvivalTipSaturday** posts to remind you of the important preparedness steps you can take before a storm, as well as tips to stay safe during and after a storm.



IMPORTANT NOTICE:

Brac Connection Fee Waiver Extended to 31 December, 2018

Please note that the Water Authority Board has agreed to extend the period for the waiver of connection fees for customers in the area of the ongoing phases of the Cayman Brac Piped Water Expansion Project until 31 December, 2018.

Piped water is more convenient and economical than trucked water! So what are you waiting for? Tap into savings today - connect to piped water!

Now's Your Chance to Tour the Authority's Facilities!

If you've always wanted to know what the inside of an RO plant looks like, now's your chance to find out!

The Authority will be offering tours of one of its water production facilities to members of the public. Public tours are currently scheduled for:

- **11am-12pm, 10 August**
- **4pm-5pm, 24 August**
- **4pm-5pm, 14 September**
- **11am-12pm, 28 September**

Depending on interest, additional dates may be added. Keep an eye on our social media pages and website for updates!

WHAT CAN I EXPECT TO SEE?

The tour will start at the Authority's headquarters on Red Gate Road in Industrial Park. After a brief presentation, tour participants will be lead outside to view the North Sound Water Works facility. Please wear comfortable, closed-toe shoes as we will be walking across a variety of uneven surfaces!

HOW DO I SIGN UP?

You can sign up by emailing corporate.communications@waterauthority.ky with your name, contact information and requested tour date! Hannah Reid, our Corporate Communications Officer, will then confirm your tour and provide you with the required waiver forms.

