



Water Authority - Cayman

"Suppliers of the World's Most Popular Drink"



What's On Tap?

Volume 11, Issue 1 | February 2018



We're social!



Find us, like us, follow us!

OFFICE HOURS

• Cashiers

Monday to Friday
8:30AM to 4:00PM

• Customer Service

Monday to Friday
8:30AM to 5:00PM



Is your account information correct?

If your contact information, mailing address or service address has changed recently, it is important to update your account!

See the article on the next page for more details!

CONTACT US

General Enquiries:

94WATER (949-2837)

Emergencies:

946-HELP (4357)

E-mail:

info@waterauthority.ky

Website:

www.waterauthority.ky

Online Account Access:

online.waterauthority.ky

Water Authority Celebrates 35th Anniversary

This year marks the Water Authority's 35th Anniversary since it was founded by the passage of the Water Authority Law in 1983.

In 2018, it may be hard to imagine that this multimillion dollar water and wastewater utility was once a small government project funded by a grant from the United Nations Development Programme in the early 1980's.

The Water Authority Law transformed what was known as the "Water & Sewerage Project Office" into a statutory authority capable of protecting groundwater resources and providing public water and sewerage services.

Water Authority Director Gelia Frederick-van Genderen says that the Authority has worked hard over the past 35 years to keep pace with the rapid development

Cayman Islands and continues to plan for further growth.

"In the space of just 35 years the Authority has gone from having less than 10 employees to more than 130, and from serving a few hundred customer accounts to over 18,000," she said.

"We are very grateful to be able to reflect on the successes and challenges of the past 35 years and excited to see what the next 35 years will bring for the Authority!"

The Authority will celebrate its 35th Anniversary with a variety of events over the course of the year.

"These events are our way of saying "thank you" to all those who have contributed to the Authority's success over the years, including our customers, our employees, and our industry partners." Dr. Frederick-van Genderen explained.

Readers are encouraged to stay tuned to the Authority's

website (www.waterauthority.ky)

for more information regarding this year's calendar of events, or to follow the Authority's social media accounts and the hashtag #takebackthetap for the latest news on upcoming events!

BLAST FROM THE PAST!

The photo above was taken in 1996 when the two reservoirs at the Authority's Lower Valley Water Works were under construction.

The construction of these reservoirs was essential to ensuring "sufficient pressure and quantities throughout the present water distribution system, at all times of the day, throughout the year 2005" (Water Authority Annual Report, 1995). Those tanks still stand today, 23 years later!



Director's Message

On behalf of the Water Authority Board, management and staff, I would like to thank our valued customers for your continued support, and wish you and yours a prosperous New Year!

I am very excited to announce that this year we will be celebrating the Authority's 35th Anniversary. As an organisation, we have come a long way since 1983 and we are looking forward to celebrating this milestone with you over the course of this year.

I would encourage you all to follow or "like" the Authority's social media accounts on Facebook and Instagram for more information on the upcoming 35th Anniversary celebrations. Visitors to our

headquarters in Grand Cayman will also notice the commemorative photographs decorating our lobby windows! This is a special display that will remain up for the remainder of the year.

The Authority is also welcoming a new Board this year under the leadership of Chairman Mr. Kearney Gomez, MBE, JP.

Mr. Gomez's connections to the Water Authority go all the way back to the organisation's inception. In fact, the concept of establishing the Water Authority was initially conceived in his office! We look forward to working with Mr. Gomez in the year to come.

— Dr. Frederick-van Genderen

OUR COMMITMENT to you...

The Water Authority was established in 1983 as a statutory body responsible for supplying pure, wholesome and affordable drinking water to the people of the Cayman Islands.

The Authority is also responsible for the proper treatment of wastewater and for the protection of the fresh groundwater lenses that exist throughout the Cayman Islands.



KNOWLEDGE ZONE

IS YOUR ACCOUNT INFORMATION UP TO DATE?

It is important to ensure the contact information, mailing address and service address associated with your account are accurate.

If the Authority's system flags your property as having higher-than-normal water consumption that may indicate a leak, the Authority will attempt to contact you. Without valid contact and address information, the Authority cannot contact you should such an emergency situation arise.

If your contact information, service or mailing address has changed recently, please visit www.waterauthority.ky and download the Customer Information Update Request Form from the homepage.

Please email completed forms to the Authority at info@waterauthority.ky.

HR Briefs

Welcome:

Chelsea Rankine

Administrative Assistant - Buildings & Equipment

Promotions:

Yasmin James

Water Resources Technologist

Interested in working for the Water Authority? Visit us online to learn more about our team!



Apply Now for the 2018 Scholarship!

The Authority is now accepting applications for the 2018 Annual Scholarship. requested via email to hr@waterauthority.ky.

Every year the Authority offers a scholarship of up to CI\$30,000 to a suitably qualified Caymanian to obtain an undergraduate academic or technical/vocational degree or diploma in a field of study relevant to our work.

WHO CAN APPLY

If you are Caymanian, 18 years of age or older, and accepted to an accredited and competitive educational institution, you may apply for this opportunity!

HOW TO APPLY

The full application package can be downloaded from the Authority's website at www.waterauthority.ky. Hard copy applications are also available from the Authority's offices and may be

PRIORITY SUBJECTS

Priority subject fields include: engineering, accounting, business management, hydrogeology, GIS technology, chemistry, information technology, etc. The full listing of the Authority's priority fields is available on our website!

IMPORTANT DATES

The deadline to apply for the Authority's CI\$30,000 Annual Scholarship is 31 March, 2018!

The deadline to apply for the Authority's **Summer Work Experience Programme** is **30 April, 2018**. This programme is a great way for young people to gain first hand experience working at the Authority. The summer internship application form may also be found on the Authority's website.



IMPORTANT NOTICE:

Brac Connection Fee Waiver Extended to 30 June, 2018

Please note that the Water Authority Board has agreed to extend the period for the waiver of connection fees for the main and side roads in the area of the ongoing phases of the Cayman Brac Piped Water Expansion Project until 30 June, 2018.

Piped water is more convenient and economical than trucked water! So what are you waiting for? Tap into savings today - connect to piped water!

Authority's Project Angel Tree Supports Meals on Wheels

Every year during the holiday season, the Water Authority's employee join together to raise money for a local non-profit through an initiative called "Project Angel Tree".

The Authority's 2017 Project Angel Tree initiative raised CI\$1,932 for Meals On Wheels.

The Authority also supported Meals on Wheels through a staff dress down day in September (pictured, right), and by sponsoring staff to participate in the Turkey Trot walk/run.

Dr. Gelia Frederick-van Genderen explained that supporting the mission of Meals on Wheels to provide nutritious meals

to seniors, the homebound and the disabled in the Cayman Islands is dear to the hearts of the Authority's employees.

"Community is very important to the Authority's employees and our continued support of Meals on Wheels over the years reflects our values as an organisation," she explained.

The Authority's employees joined together to raise CI\$966, which was then generously matched by the Water Authority Board.

The proceeds from the Project Angel Tree initiative benefit a different local non-profit organisation every year!

