



What's On Tap?

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We're social!



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OFFICE HOURS

- **Cashiers**
Monday to Friday
8:30AM to 4:00PM
- **Customer Service**
Monday to Friday
8:30AM to 5:00PM



Is your account information correct?

If your contact information, mailing address or service address has changed recently, it is important to update your account!

See the article on the next page for more details!

CONTACT US

General Enquiries:
94WATER (949-2837)

Emergencies:
946-HELP (4357)

E-mail:
info@waterauthority.ky

Website:
www.waterauthority.ky

Online Account Access:
online.waterauthority.ky

World Water Day 2017: Why Wastewater?

Have you ever wondered what happens to the water you use to shower or flush the toilet?

Well, depending on where your property is located, the answer could be an onsite wastewater treatment system or the Authority's Wastewater Treatment Plant. But what happens after that?

As part of our celebrations of World Water Day, held annually on 22 March, the Authority will be revealing the answer to this question and more as we explore the theme of "Wastewater".

The theme of World Water Day is chosen annually by UN Water and this year's focus aims to highlight the role of wastewater in the pursuit of sustainable development.

Water Authority
Wastewater
Operations



Director's Message

On behalf of the Water Authority Board, management and staff, I would like to thank our valued customers for your continued support, and wish you and yours a prosperous New Year!

I am proud to start this message with good news regarding Project Angel Tree, the Authority's annual holiday fundraiser. This year, our staff raised CI\$2,054 for the Lions Club of Cayman Brac — the most money raised in the history of the Project! We hope that this contribution will enable the Brac Lions to continue with their important work in the community. You can read more about Project Angel Tree and the important project the funds will be used for on the

Manager Jerrell Garner explained that the safe collection, treatment and disposal of wastewater is vital to maintaining environmental and public health.

"Wastewater, if not treated, will result in a rampage of various diseases that would affect all of us and also our beautiful waters and aquatic life," he said.

Despite its importance, Mr. Garner said that many people are unaware of how wastewater is treated in the Cayman Islands.

"It is really strange... I have come across some that didn't know we even treated the wastewater or what wastewater is!" He said.

So, if you are one of those people, the Authority invites you to learn more about wastewater during our week-long celebration of World Water Day 2017, which will occur from 20 to 24 March.

Stay tuned to the Authority's

social media accounts and the local press in the coming weeks for more information about the Authority's World Water Day 2017 events and activities!

“My favourite part of my job is knowing that I am, in a small way, helping to preserve our environment and helping to keep us all safe.”

— Jerrell Garner



following page.

This issue also gives you a glimpse into what World Water Day 2017 will bring. Many people are not aware that part of the Authority's mission is to provide for the safe collection, treatment and disposal of sewage in the Cayman Islands. We hope to change that and bring greater awareness to the important work our wastewater team does!

Wastewater treatment may not be the most glamorous side of the work we do but it is vital for the environmental and public health of the Cayman Islands!

— Dr. Frederick-van Genderen

OUR COMMITMENT to you...

The Water Authority was established in 1983 as a statutory body responsible for supplying pure, wholesome and affordable drinking water to the people of the Cayman Islands.

The Authority is also responsible for the proper treatment of wastewater and for the protection of the fresh groundwater lenses that exist throughout the Cayman Islands.



KNOWLEDGE ZONE

IS YOUR ACCOUNT INFORMATION UP TO DATE?

It is important to ensure the contact information, mailing address and service address associated with your account are accurate.

If the Authority's system flags your property as having higher-than-normal water consumption that may indicate a leak, the Authority will attempt to contact you. Without valid contact and address information, the Authority cannot contact you should such an emergency situation arise.

If your contact information, service or mailing address has changed recently, please visit www.waterauthority.ky and download the Customer Information Update Request Form from the homepage.

Please email completed forms to the Authority at info@waterauthority.ky.

HR Briefs

Welcome:

Gerard Pereira

Senior Engineering Manager - Water Production

Jeremy Hill

Assistant Operator - Wastewater

Interested in working for the Water Authority? Visit us online to learn more about our team!



Project Angel Tree Supports Brac Cause

The funds from the Authority's 2016 Project Angel Tree fundraising initiative went to support the Lions Club of Cayman Brac's "Kids Pantry Project".

Brac Lions 3rd Vice President Nickolas DaCosta explained that the Kids Pantry Project aims to provide nutritious snacks to children who would otherwise go to school hungry.

"The Kids Pantry Project will create a healthy snack pantry at each of the three primary school campuses and the high school campus. The pantry will be available to students who do not have access to daily snacks or meals for whatever reason," he said.

The funds raised by the Authority's employees were matched by the Authority's Board for a total donation of CI\$4,108.

Mr. DaCosta said that he expected the funds to go a long way towards getting the project off the ground.

"The impact of the funds from the Authority's Project Angel Tree will be tremendous for both the Kids Pantry Project and the Club on a whole," he said.

Research shows that children who go to school hungry are less able to concentrate, have less motivation and energy, and, as a result, do not perform as well academically. This can have profound consequences that can affect the rest of their lives.

Mr. DaCosta said that the Lions Club of Cayman Brac was extremely grateful for the Authority's support.

"WAC as an organisation is the epitome of corporate social responsibility," he said.



IMPORTANT NOTICE: Brac Connection Fee Waiver Extended to 30 June, 2017

Please note that the Water Authority Board has agreed to extend the period for the waiver of connection fees for the main and side roads in the area of the ongoing phases of the Cayman Brac Piped Water Expansion Project until 30 June, 2017.

Piped water is more convenient and economical than trucked water! So what are you waiting for? Tap into savings today - connect to piped water!

Top 5 Reasons You Should Follow WAC on Social Media

If you aren't following the Authority on social media, you are missing out! Here we round up the top 5 reasons you should like us on Facebook, follow us on Instagram, connect with us on LinkedIn, and follow us on Twitter!

1. Get a behind the scenes look at the work we do!



2. See which important local causes we have donated to!



3. Get important updates on disconnection dates, planned service interruptions and bill payment due date reminders...



4. Receive instant updates on emergency service outages.



5. Get updates on the latest career opportunities available at the Authority and learn how to apply for open positions!

