



What's On Tap?

Volume 9, Issue 1 | February 2016



We're social!



Find us, like us, follow us!

OFFICE HOURS

- Cashiers**
Monday to Friday
8:30AM to 4:00PM
- Customer Service**
Monday to Friday
8:30AM to 5:00PM



GO GREEN!

Your bill is now available electronically. Reduce your impact on the environment by paying your bill online. Visit our website or call us to sign up for e-billing today!

CONTACT US

General Enquiries:
94WATER (949-2837)

Emergencies:
946-HELP (4357)

E-mail:
info@waterauthority.ky

Website:
www.waterauthority.ky

Online Account Access:
online.waterauthority.ky

Top 5 Reasons to Choose Tap Water

As an annual sponsor of the Chamber of Commerce's upcoming Earth Day Clean Up, the Water Authority staff are once again gearing up to do their part to keep the Cayman Islands' natural environment pristine and healthy.

"Every day can be Earth Day if we each commit to reducing, reusing and recycling," Corporate Communications Officer Hannah Reid said. "And one of the easiest ways to reduce your environmental impact is to choose tap water over bottled."

Here, we round up the top five reasons to drink tap water:

1. GREAT TASTE, LESS WASTE

Manufacturing and shipping bottled water requires huge amounts of fossil fuels and produces tonnes of plastic waste, only a small

portion of which is recycled. Tap water, on the other hand, needs no fancy packaging and can be accessed with just the turn of a faucet.

2. BETTER FOR YOUR WALLET

Not only is tap water better for the environment, it is also better for your wallet. Bottled water can cost 240 to 10,000 times more per gallon than tap water. The water produced by the Authority, in contrast, costs just 2 to 3 cents per gallon.

This price jump is especially hard to justify considering...

3. YOU'RE PROBABLY DRINKING TAP WATER ANYWAY

Despite the outlines of mountains on its label, Aquafina actually comes from municipal sources, as does Dasani. In fact, as much as 45% of bottled water brands in the US are actually just

treated tap water.

4. TAP WATER IS SAFE

The water that comes from the Authority's reservoirs to your home is tested daily at several different locations to ensure its safety and the results of the Authority's biannual analysis are published online. Bottled water brands from the US, however, are not held to the same standards or required to disclose such information.

5. TAP WATER IS CONVENIENT

Since every system in the human body requires water to function, even mild dehydration can leave you feeling lethargic. Instead of having to constantly be searching for the closest convenience or grocery store, why not choose tap? All you need is a reusable bottle to access potable water wherever there is a faucet!



Director's Message

On behalf of the Water Authority Board, management and staff, I would like to thank our valued customers for your continued support, and wish you and yours a happy, healthy and prosperous New Year.

The Authority is looking forward to another year of serving its loyal customers across the Cayman Islands. In addition to continuing to improve customer service, the Authority will also continue to improve and expand its piped water distribution networks in Grand Cayman and Cayman Brac to better serve you.

The Bodden Town Pipeline Project is expected to

reach completion in March, 2016, and I thank the residents and businesses of Bodden Town for your continued patience during the second and final phase of these important infrastructure works.

The Authority team is also looking forward to another year of giving back to the community through charitable donations, participating in fundraising runs/walks, and volunteering for events such as the Chamber of Commerce's island-wide Earth Day Clean Up.

I encourage you to follow the Authority's social media accounts to stay up-to-date with the latest news!

— Dr. Frederick-van Genderen

OUR COMMITMENT to you...

The Water Authority was established in 1983 as a statutory body responsible for supplying pure, wholesome and affordable drinking water to the people of the Cayman Islands.

The Authority is also responsible for the proper treatment of wastewater and for the protection of the fresh groundwater lenses that exist throughout the Cayman Islands.



KNOWLEDGE ZONE

IS YOUR ACCOUNT INFORMATION UP TO DATE?

It is important to ensure the contact information, service address and mailing address associated with your account are accurate. Without valid contact and address information, the Authority cannot contact you should an emergency situation arise.

If your contact information, service or mailing address has changed recently, please log on to www.waterauthority.ky and download the Customer Information Update Request form from the homepage. Please send completed forms to info@waterauthority.ky. You may also submit completed forms in person at the Authority's headquarters.

HR Briefs

Welcome:

Carlton Stevens
Operator - WWTP

Transfers/Promotions:

Gegofrey Brown
HR Administrative Assistant

Interested in learning more about working for the Water Authority? Visit us online to learn more about our team!



Bodden Town Work Resumes

Work resumed on the Bodden Town Pipeline Project on Monday, 18 January, 2016.

Phase II of the project, which affects Bodden Town Road from Gun Square Road to Manse Road, is expected to take approximately 10 weeks to complete.

"These infrastructure upgrades are essential for the Authority to continue to provide its customers with the pure, wholesome and affordable water they expect," Deputy Director Tom van Zanten said.

Approximately 2,200 feet of pipeline are expected to be installed during the second phase of the project.

Before work to replace the water main could begin, however, all residences and businesses were connected to a temporary service line to prevent any major interruptions in service during the project.

The Authority made the decision to replace the water main along Bodden Town Road in order to improve the reliability of service to its customers in the area.

While Phase II is ongoing, portions of Bodden Town Road will be restricted to the motoring public between 9:00am to 4:00pm daily, allowing for local access only. All other traffic will be diverted around the work area via Anton Bodden Drive. Traffic signs will be posted in the general vicinity and all motorists are asked to drive with caution to ensure their own safety as well as that of the Water Authority staff.

This marks the final phase of the Bodden Town Pipeline Project, which began in May, 2015. During Phase I of the project, the Authority installed approximately 1,900 feet of new pipeline along Bodden Town Road between the Cemetery and Gun Square Road.



IMPORTANT NOTICE:

Updated Effluent Disposal Well Specifications

Please note that the Authority's updated specifications for the installation of effluent disposal wells came into effect on 1 August, 2015.

The updated specifications establish the minimum standard for installation of effluent wells, and are designed to minimize the risks to public and environmental health from effluent disposal. The public should note that the prices charged by well drilling companies may change as a result.

For more details, please visit www.waterauthority.ky.

Project Angel Tree Supports Feed Our Future

Funds from the Authority's 2015 Project Angel Tree initiative went to support Feed Our Future Cayman, a local non-profit dedicated to ensuring children in need have access to healthy and nutritious meals.

Project Angel Tree is an internal charitable initiative by the Water Authority that supports a different worthy cause in the local community each year.

In 2015, the Authority's staff raised CI\$1,432, which was then matched by the Water Authority Board for a total of CI\$2,864.

Feed Our Future Cayman

Chairwoman Stacey VanDevelde explained that the organisation supplies school meals to over 150 children daily, as well as providing a summer food programme to support families in need.

"Through the commitment of the Water Authority Board, management and staff and their Project Angel Tree initiative, our foundation has received a significant monetary boost which will enable us to reach more children in need and positively impact more lives," Mrs. VanDevelde said.

Water Authority Director, Dr.

Gelia Frederick-van Genderen said that the Authority was proud to support Feed Our Future Cayman's mission.

Pictured below, Feed Our Future Cayman Board Director Daniel Cummings accepts the Project Angel Tree donation from Customer Service Representative Supervisor Nickolas DaCosta.

