



**Water Authority - Cayman**

*"Supplier's of the World's Most Popular Drink"*



# What's On Tap?

Volume 16, Issue 1 | February 2023

1991—Official Opening Ceremony of the West End Water Works in Cayman Brac

## We're social!



Find us, like us, follow us!

## OFFICE HOURS

- **Cashiers**  
Monday to Friday  
8:30AM to 4:00PM
- **Customer Service**  
Monday to Friday  
8:30AM to 5:00PM



## IS YOUR ACCOUNT INFORMATION CORRECT?

If your contact information, mailing address or email address has changed recently, it is important to update your account!

## CONTACT US

**General Enquiries:**  
94WATER (949-2837)

**Emergencies:**  
946-HELP (4357)

**E-mail:**  
[info@waterauthority.ky](mailto:info@waterauthority.ky)

**Website:**  
[www.waterauthority.ky](http://www.waterauthority.ky)

**Online Account Access:**  
[online.waterauthority.ky](http://online.waterauthority.ky)

## Celebrating our 40th Anniversary!

This year marks the Water Authority's 40th Anniversary since it was founded by the passage of the Water Authority Law in 1983.

In 2023, it may be hard to imagine that this multimillion-dollar water and wastewater utility was once a small government project funded by a grant from the United Nations Development Programme in the early 1980s.

The Water Authority Law transformed what was known as the "Water & Sewerage Project Office" into a statutory authority capable of protecting groundwater resources and providing public water and sewerage services.

The Authority has an extensive calendar of activities planned throughout the year to commemorate the anniversary, utilising the guiding principles of community service, employee recognition, and student education.

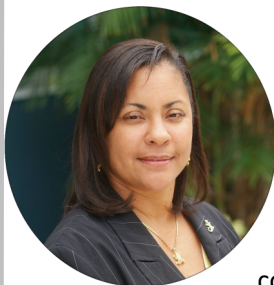
Activities planned for the year include customer appreciation events in Grand Cayman and Cayman Brac, a brunch to honour Women in STEM, a children's art competition, the development of educational resources for local schools, community service projects, recognition of long-serving employees and a gala.

"We are very excited to reach this milestone and celebrate it with our

staff and customers," says Water Authority Director Dr Gelia Frederick-van Genderen. "We hope that by the end of the celebrations, the public will better understand the essential service provided by the Authority and develop an appreciation for the staff who work hard every day to provide that service- some who have served for over 30 years. We also hope it will encourage young people in the Cayman Islands to pursue a career in the water industry as well."

The public can visit the Authority's website [www.waterauthority.ky](http://www.waterauthority.ky) and social media pages throughout the year to learn more about planned activities.

## Director's Message



On behalf of the Water Authority Board, management and staff, I would like to thank our valued customers for your continued support and wish you and yours a prosperous New Year!

I am very excited to announce that we will be celebrating the Authority's 40th Anniversary this year. As an organisation, we have come a long way since 1983, and we look forward to celebrating this milestone with you over the course of this year.

I encourage you to follow or "like" the Authority's social media accounts on Facebook and Instagram for more information on the upcoming anniversary celebrations.

The Authority is now accepting applications for our 2023 Summer Internship Programme. This is a great opportunity for students to take part in meaningful work and learn more about career opportunities in the water and wastewater industry. There is also still time to apply for the Authority's Annual Scholarship. You can learn more about both programmes in this newsletter.

— Dr. Frederick-van Genderen



# OUR COMMITMENT to you...

The Water Authority was established in 1983 as a statutory body responsible for supplying pure, wholesome and affordable drinking water to the people of the Cayman Islands.

The Authority is also responsible for the proper treatment of wastewater and for the protection of the fresh groundwater lenses that exist throughout the Cayman Islands.

## KNOWLEDGE ZONE

### IS YOUR ACCOUNT INFORMATION UP TO DATE?

It is important to make sure the contact information, mailing address and email address associated with your account are accurate.

If the Authority's system flags your property as having higher-than-normal water consumption that may indicate a leak, the Authority will attempt to contact you.

Without valid contact and address information, the Authority cannot contact you should such an emergency arise.

If your contact information, service or email address has changed recently, please visit [www.waterauthority.ky](http://www.waterauthority.ky) and download the Customer Information Update Request Form from the homepage.

Please email completed forms to the Authority at [info@waterauthority.ky](mailto:info@waterauthority.ky).

## HR Briefs

### Welcome:

- **Cantrell Scott**  
IT Help Desk Technician
- **Shamar Gooden**  
Laboratory Technician I
- **Rickeem Lashley**  
Laboratory Technologist
- **Evol Miller Jr**  
Labourer-NW (CYB)
- **Ramone Fray**  
Labourer-NW (CYB)

### Appointments:

- **Andrew Ebanks**  
Heavy Equipment Operator-New Works (CYB)
- **Karl Powell**  
Assistant Operator-NW (CYB)
- **Krista Powell**  
Laboratory Technologist

## Apply for our Summer Internship Programme



The Authority encourages students and recent graduates to apply for a summer internship to experience first-hand the variety of careers available in the water and wastewater industry.

### WHO CAN APPLY

Applicants must be over 14 years old and currently enrolled in school (high

school, college, university, etc.) or recently graduated.

### HOW LONG IS THE INTERNSHIP

Interns typically work for four to eight weeks

between 1 June and 31 August.

Applicants may rank their preference for a work placement on the application form.

### HOW TO APPLY

Apply online at [www.waterauthority.ky](http://www.waterauthority.ky) or download the full application package from our website.

### IMPORTANT DATES

The deadline to apply for the Authority's **Summer Internship Programme** is **Sunday 30 April 2023!** For inquiries about the programme email [hr@waterauthority.ky](mailto:hr@waterauthority.ky)

### FINAL CHANCE TO APPLY FOR THE 2023 ANNUAL SCHOLARSHIP

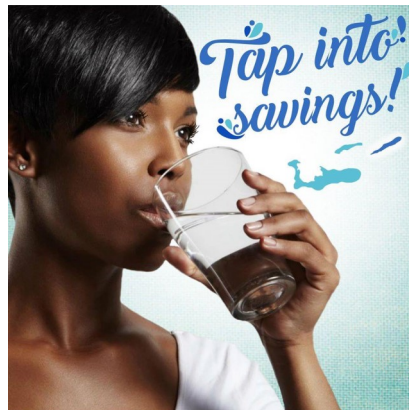
Take the first step in building your career in S.T.E.M. with a Water Authority Scholarship.

Deadline to apply: **Tuesday, 28 February**

Visit [www.waterauthority.ky](http://www.waterauthority.ky) to apply today.



## Connect to Piped Water and Tap into Savings



As the Water Authority continues its work on the Cayman Brac Piped Water

Expansion Project, connection fees will be waived for customers on the main and side roads in the area of the ongoing works who apply for piped water service from now through to 31 December 2024.

The Piped Water Extension Project's current phase has reached up to Surf Lane and side roads.

Connecting to piped water saves you money and eliminates the need to buy bottled water!

Access a reliable source of pure, wholesome, affordable drinking water from the tap. Save money and reduce the amount of plastic waste that ends up in our landfills.