



We're social!



Find us, like us, follow us!

OFFICE HOURS

Cashiers

Monday to Friday
8:30AM to 4:00PM

Customer Service

Monday to Friday
8:30AM to 5:00PM



SAVE WATER THIS SUMMER

When the temperature rises, water usage usually does too. Visit

our website for tips on saving water around your home and garden.

CONTACT US

Emergencies:
946-HELP (946-4357)

E-mail:
info@waterauthority.ky

Website:
www.waterauthority.ky

Online Account Access:
online.waterauthority.ky

Interns Join Water Authority to Gain Experience

Fourteen students are interning with the Authority's team over the summer.

The Authority's Summer Internship Programme enables students to gain hands-on experience working in a professional environment while introducing them to various careers in water and wastewater.

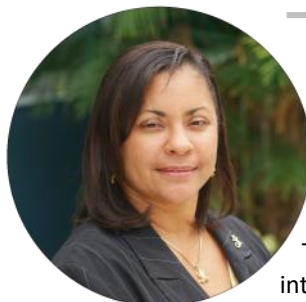
The interns work across the Authority's various departments, including Finance, Customer Service, Water Resources & Quality Control, IT, Operations, and Engineering.

One of the interns is D'Vonte Josephs, a second-year Chemical Engineering student who is the current recipient of the Authority's annual scholarship.

Other participants participating in the 2022 programme are Daniella Johnson, Kayshena Powell, Lismely Lopez-Rivera, Kyan Dilbert, Damanie Allen, Deidre Edwards, Darren Hodgson, Renell Parchment, Terrisha Walker, Taijhan Watts, Arriela Downs, Hannah Robinson and Isabel Samuels.

To learn more about the requirements for the

Authority's work experience programme and to download an application for the 2023 summer internship, please visit www.waterauthority.ky. The deadline to apply for the programme is **30 April** each year.



Director's Message

I am pleased to welcome the latest group of interns to the Authority's Summer Internship Programme. The Authority's summer internship is a great way for students to learn more about the career opportunities available in the water and wastewater industries. One of those interns, D'Vonte Joseph, is the Authority's current scholarship recipient and is putting his ongoing studies into practice.

We are still in the midst of the hurricane

season, and approaching the peak of the season. The Authority would like to urge its customers and the general public to remain vigilant and maintain an emergency preparedness kit. We encourage you to follow us on social media for important preparedness information.

I'm pleased to announce the launch of a new service that allows customers to access their account balance over the phone. You can learn more in this edition of "What's on Tap?".

— Dr. Frederick-van Genderen



OUR COMMITMENT to you...

The Water Authority was established in 1983 as a statutory body responsible for supplying pure, wholesome and affordable drinking water to the people of the Cayman Islands. The Authority is also responsible for the proper treatment of wastewater and for the protection of the fresh groundwater lenses that exist throughout the Cayman Islands.

KNOWLEDGE ZONE

SAVE WATER THIS SUMMER

When temperatures rise, water usage usually does too.

Here are a few easy ways to conserve water.

1. Water plants early in the morning to reduce the amount of water lost to evaporation.
2. If using pop-up sprinkler heads, make sure the heads are properly aligned, so they only target your plants rather than driveway or sidewalks.
3. Populate your garden with native plants which can survive on just the water nature provides.
4. Eat local to reduce the amount of water used globally to process, package, and distribute food.

Visit www.waterauthority.ky for more tips on saving water around your garden!

HR Briefs

Welcome:

- **Jonmorgan Ebanks**
Accounts Officer

Staff Appointments

- **Richard Clarke-Ramirez**
Laboratory Technician II

Stay Vigilant this Hurricane Season

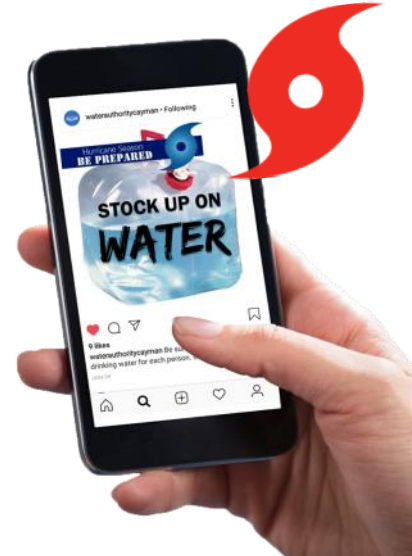
All residents must remain vigilant and prepare for the possibility of a storm, especially as we approach the peak of the hurricane season. Now is a good time to review your family's hurricane plan and ensure your emergency kit is fully stocked. If you're not properly prepared yet, please get started today!

Throughout the 2022 Hurricane Season, the Authority will post important hurricane preparedness tips on our Facebook, Instagram and Twitter pages. You can also visit our website www.waterauthority.ky for

more resources. Don't forget to tune into Radio Cayman for more preparedness tips. In addition to the Authority's hurricane tips, there are several resources available to help you get ready for a storm:

- **Hazard Management Cayman Islands**
www.caymanprepared.gov.ky
- **National Oceanic and Atmospheric Administration**
www.nhc.noaa.gov

Remember, being prepared is the key to staying safe in the event of a hurricane.



Need your account balance? Give us a call



CALL FOR YOUR ACCOUNT BALANCE!

Customers can now confirm their account balance over the phone in three easy steps.

1. Call our office at 94WATER (949-2837) and press "2" for account balance.
2. Enter the full 11- or 12-digit account number.
3. Press '#'.

Get your account balance!

You can check up to 5 account balances in one call.

Accidentally entered the wrong number? You have three tries to enter your account number correctly. Don't forget to enter your full 11- or 12-digit account number.