



# What's On Tap?

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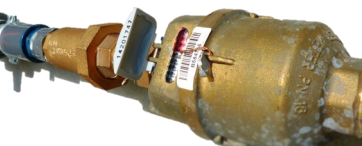
## OFFICE HOURS

### • Cashiers

Monday to Friday  
8:30AM to 4:00PM

### • Customer Service

Monday to Friday  
8:30AM to 5:00PM



## BE KIND TO YOUR METER

Please be reminded that it is illegal to dishonestly divert water or tamper with any meter.

## CONTACT US

**Emergencies:**  
946-HELP (946-4357)

**E-mail:**  
[info@waterauthority.ky](mailto:info@waterauthority.ky)

**Website:**  
[www.waterauthority.ky](http://www.waterauthority.ky)

**Online Account Access:**  
[online.waterauthority.ky](http://online.waterauthority.ky)

## Guiding Future Water Professionals

Over seven weeks in February and March, Water Authority-Cayman participated in four career fairs, speaking with students about the water and wastewater industry's various career opportunities.

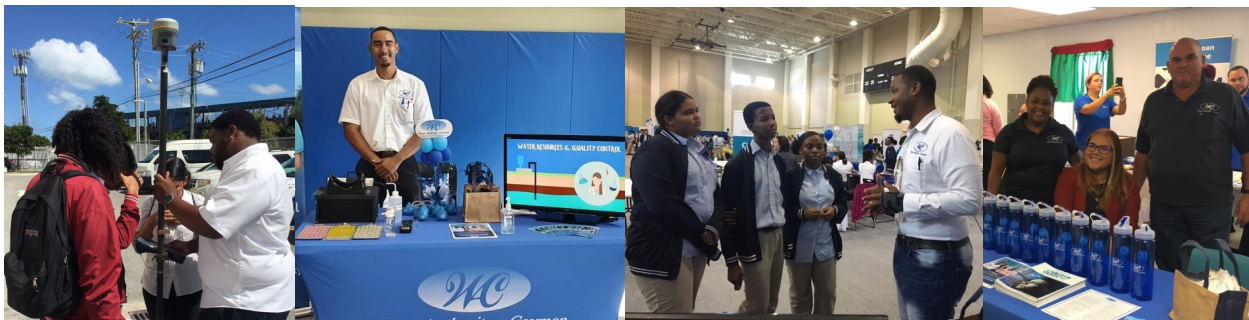
The Authority took part in the Cayman Islands Chamber of Commerce's Careers Expo and the career fairs for John Gray High School, Clifton Hunter High School and Layman E. Scott Sr. High School.

Staff members from a broad scope of departments, including Engineering, Water Resources and Quality Control, Finance, and Human Resources, spoke with students about their roles and responsibilities within the Authority and shared advice on preparing for the workforces.

The Authority also shared information about its Summer Internship Programme and Annual Scholarship. The deadline to apply for both programmes

was Friday 30 April. Information about the programmes can be found at [www.waterauthority.ky](http://www.waterauthority.ky).

"Water professionals are always in demand, so events like these are a great opportunity to reach out to students and get them interested in an industry they may not have considered," explains Learning and Development Coordinator, Mellony Bryan-Waugh.



## Director's Message



2021 has gotten off to a busy start for the Water Authority. As noted in the story above, the Authority recently wrapped up several weeks of student outreach, participating in several career fair events.

It was a great opportunity for the Authority staff to share their insights and give guidance to students. We hope that some of the students we interacted with will become the future generation of water and wastewater professionals.

2021 also brought the return of the Authority's Annual Staff meeting. This is a rare opportunity to bring together most of our employees for an afternoon of team activities and look

ahead to the Authority's future growth plans. You can learn more about the event in this edition of "What's on Tap." We also highlight the Authority's donation of water purification tablets to the Rotary Sunrise, sent to Honduras to aid in the ongoing recovery efforts following the devastating effects of two major hurricanes in late 2020.

We are setting our sights on the upcoming hurricane season, which starts on 1 June. I encourage everyone to begin their preparations early and follow the Authority on social media throughout the hurricane season for important preparedness tips and public service announcements.

— Dr. Frederick-van Genderen



# OUR COMMITMENT to you...

The Water Authority was established in 1983 as a statutory body responsible for supplying pure, wholesome and affordable drinking water to the people of the Cayman Islands.

The Authority is also responsible for the proper treatment of wastewater and for the protection of the fresh groundwater lenses that exist throughout the Cayman Islands.



## KNOWLEDGE ZONE

### HURRICANE PREPAREDNESS

The Atlantic Hurricane Season begins on 1 June. Before a storm occurs be sure to turn off the customer shutoff valve to minimize the chances of property damage or an unexpectedly high water bill. If your meter does not have a shutoff valve on the customer side, please contact the Authority to learn more about installing one.

For more hurricane preparedness tips visit [www.waterauthority.ky](http://www.waterauthority.ky)

## HR Briefs

### Welcome:

- **Jeanne McLaughlin**  
Assistant Operator-  
WW
- **Ricardo Clarke**  
Assistant Operator-  
B&E

## WAC Employees Gather for Annual Staff Meeting

On 12 March, the Water Authority held its Annual Staff Meeting. "It's been several years since we last held the Annual Staff Meeting. After a difficult 2020, it was a pleasure to be able to have staff gather together and look forward to the future," remarks Water Authority Director Dr Gelia Frederick van-Genderen.

Keeping in line with the theme of "Building the Best for the Future", staff participated in activities that tested their teamwork and had them reflect on their values as Water Authority

employees. The Authority's Director, Dr Gelia Frederick-van Genderen, outlined major projects the Authority will focus on in the coming year to keep up with the islands' development. Keynote speaker Pilar Bush inspired staff by providing them with a framework to build their best future. Minister for Education, Youth, Sports, Agriculture and Lands the Hon. Juliana O'Connor-Connolly, and the Authority's Board Chairman, Kearny Gomez, joined staff for the afternoon, motivating staff with energizing remarks.



## Supporting our Regional Neighbor



Recovery efforts continue across countries in Central America following Hurricane Eta and Hurricane Iota's devastating impact in early November 2020. Water Authority-Cayman, along with Cayman Water Company, worked with Rotary Sunrise to lend a helping hand to residents of Honduras.

Water Authority donated \$2,500 to purchase Aqua© Iodine Water Purification Tablets. These tablets disinfect water of questionable microbiological quality and treat viruses, bacteria, and cysts.

In February, Rotary Sunrise

shipped the purification tablets to the Rotary Club of La Ceiba where it was distributed to local communities. A total of 1,728 bottles, with 50 purification tablets each, were donated; this is enough to treat 11,400 gallons of water.

"The Water Authority is pleased to support the Rotary Sunrise Club with this initiative. Cayman knows all too well the devastation a major storm causes, which is why it was no question that we would step in to help support this effort," explains Dr Gelia Frederick van-Genderen, Director of the Water Authority.