

We're social!











OFFICE HOURS

Cashiers

Monday to Friday 8:30AM to 4:00PM

• Customer Service Monday to Friday 8:30AM to 5:00PM

LOOKING FOR THAT PERFECT GIFT?

Water Authority gift certificates make a unique, practical gift and are available in denominations of CI \$10, CI \$25, CI \$50 and CI \$100



CONTACT US

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Water Authority Announces 2020 Scholarship Recipient

Water Authority - Cayman is pleased to announce D'Vonte Joseph as this year's recipient of the Authority's Annual Scholarship. Mr Joseph began his studies in Chemical Engineering at the University of Leeds this fall.

"I am very excited and grateful to the Water Authority for selecting me as its scholarship recipient," comments Mr Joseph.

In 2019 Mr Joseph took part in the Authority's Summer Internship Programme.

"The Water Authority is pleased to support Mr Joseph's educational pursuit," comments



Water Authority Director Dr Gelia Frederick-van Genderen. "During his internship, he proved to be diligent and hard-working."

Every year the Authority offers a scholarship of up to CI\$30,000 to a suitably qualified Caymanian to obtain an undergraduate academic or technical/vocational degree or diploma in a field of study relevant to the Authority's work.

The Authority will begin accepting applications for the 2021 Scholarship early next year.

For more information about applying for the Authority's Annual Scholarship, please visit

www.waterauthority.ky/ scholarships-how-to-apply.

Director's Message

The year 2020 is one we won't soon forget. In this edition of What's on Tap?, we take a moment to reflect on how

the Authority was there for the community through the Coronavirus pandemic and other emergencies, such as Hurricane Delta. As we move forward into a new year, navigating the ramifications of the pandemic, rest assured that the Water Authority is committed to serving the people of the Cayman Islands.

I am pleased to announce D'Vonte Joseph as this year's recipient of the Authority's Annual

Scholarship. We are proud to support this exceptional young man in his academic pursuits.

As we look ahead to the upcoming holiday season, I would also like to take this opportunity to wish everyone a joyful and safe Christmas and a healthy, prosperous New Year on behalf of the Water Authority Board, management and staff. If you are looking for a unique gift or a way to give back to the community, consider the Water Authority gift certificate which comes in a variety of denominations.

Dr. Frederick-van Genderen



The Water Authority was established in 1983 as a statutory body responsible for supplying pure, wholesome and affordable drinking water to the people of the Cayman Islands.

The Authority is also responsible for the proper treatment of wastewater and for the protection of the fresh groundwater lenses that exist throughout the Cayman Islands.

KNOWLEDGE ZONE

GIVE THE GIFT OF WATER

The season of giving is upon us! For those looking for a practical way to give back to the community, Water Authority gift certificates are a great and unique option to support local charities or persons in need.

Water Authority gift certificates are available in denominations of CI\$10, CI\$25, CI\$50 and CI\$100.

Valid for one year from the date of purchase, the gift certificates are redeemable towards the payment of Water Authority water and/or sewage bills.

You can purchase Water Authority gift certificates directly from the Authority's offices in Grand Cayman and Cayman Brac.



HR Briefs

Welcome:

- Breandan McDonnell
 Civil Engineer
- Karl Powell
 Assistant Operator-Water Supply
- Henry Serrano
 Assistant Operator-Water Supply
- **Nigel Smith**Assistant Operator-Wastewater

Staff Appointments:

Andy Vernon

Utilities Coordinator

Water Authority: There for You, No Matter the Crisis

This year has been unprecedented, with the Cayman Islands facing several emergency situations. Through it all the Authority has been there for the community, ensuring they have access to safe water.

At the beginning of the year a 7.7 magnitude earthquake shook the islands, our crews worked through the

night repairing and restoring the water distribution network.

When the Coronavirus first reached our shores and sent the community into lockdown to prevent the spread of the virus, our water workers reported for duty, facing great risk, to ensure the community continued to have access to safe water—a critical tool in the fight against the virus.

The Authority's staff quickly jumped into action activating the Authority's Hurricane Preparedness as Hurricane Delta passed by us; ensuring the Authority would still be in a position to serve the community after the storm.

The Authority continues to stand ready to serve the community, no matter the crisis.







Continued Response to COVID-19

At the onset of the Coronavirus pandemic, the Authority's staff stepped into action to ensure the community had access to clean and safe drinking water; a critical resource in combating the spread of the virus.



At the helm of the Authority's response is Director Dr Gelia Frederick van Genderen. Through her leadership, and with the

support of senior management, the Authority's essential workers were able to continue to provide reliable service to the community during the lockdown period. As restrictions began to ease the Authority took measures to ensure customers were safe when visiting the Authority by installing protective bio-shields, implementing mask and social distancing measures when

mandated by Government, providing hand sanitiser to all visitors, and increasing the sanitisation of the Authority's office. In addition to leading the Authority's COVID response efforts, the Director also served as the Chair of the Utilities Emergency Support Team under the National Emergency Operations Centre.

A critical tactic taken by the Authority's senior leadership team, to ensure the continued protection of staff, was the

TEAM COMMUNICATION

PREVENTION, HEALTH AND SAFETY

LOGISTICS

SANITISATION, DISINFECTION, SUPPLIES AND LOGISTICS

creation of the COVID— 19 Coordinating Response Team (COCORT). The COCORT's, purpose is to recommend, coordinate, implement and oversee workplace protocols to control the spread of COVID-19. The COCORT is led by Chair Ahmed Elsheshtawy and Deputy Chair Kodie Scott. Other members include Yolita Philips, Dione Scotland Rivero, Mellony Bryan-Waugh, Edlyn Ruiz Stoll, Amory Smith, Scott Towler and William 'Billy' Ebanks. Actions that

have been taken by the COCORT include executing COVID-19 safety protocol training, a staff education programme, and the coordination of company-wide COVID testing. Efforts to protect the health and safety of the Authority's staff ensures that customers and the community-at-large will continue to have access to safe water.