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OFFICE HOURS

Cashiers

Monday to Friday 8:30AM to 4:00PM

Customer Service

Monday to Friday 8:30AM to 5:00PM

LOOKING FOR THE PERFECT GIFT?

Water Authority gift certificates make a unique, practical gift and are available in denominations of CI \$10, CI \$25, CI \$50 and CI \$100!



CONTACT US

General Enquiries: 94WATER (949-2837)

Emergencies: 946-HELP (4357)

E-mail:

info@waterauthority.ky

Website:

www.waterauthority.ky

Online Account Access: online.waterauthority.ky

Water Authority Welcomes 2024 Scholarship Applications

For 16 years, Water Authority has been investing in the future of water professionals through it's Annual Scholarship.

Up to CI\$40,000 annually is granted to a qualified Caymanian to obtain an undergraduate academic or technical/vocational degree or diploma in a field of study relevant to our work.

The successful applicant is also guaranteed a spot in the Authority's Summer Internship Programme and is given full time employment following the completion of their studies.

Several current Water Authority employees are past scholarship recipients including Senior Engineering Manager-Operations Carlos Vargas, Assistant Engineer Wade Mitchell-Evans, Applications Support Manager Kristina Hydes, HR Administrator Lisaida Swaby-Oliva and Applications & Network Support Specialist Kaled Giron.

WHO CAN APPLY?

If you are Caymanian, 18 years of age or older, and accepted into an accredited and competitive educational institution, you can apply for this opportunity!

HOW TO APPLY?

Students can apply online or download the full scholarship application package from the Authority's website by visiting https://www.waterauthority.ky/scholarships-how-to-apply.

PRIORITY SUBJECTS

Below is the list of priority subjects as they are of particular relevance to the work of the Authority:

- Environmental Engineering
- Environmental Science
- Civil Engineering
- G.I.S Technology
- Hydrogeology
- Mechanical Engineering
- SCADA Technology

- Wastewater Treatment
- Water Resources/Supply Management
- Reverse Osmosis Technology
- Information Technology
- Accounting
- Finance
- Business Management

IMPORTANT DATES

The Authority's Annual Scholarship will be open from Tuesday, 14 November 2023 to Thursday, 29 February 2024.



Kaled Giron 2019 Scholarship Recipient Recently appointed to Applications & Network Support Specialist

Director's Message

As 2023 is rapidly coming to an end, in this issue of "What's On Tap", we take this opportunity to look back at the celebrations as part of the Authority's significant milestone of

supplying the world's most popular drink to the people of the Cayman Islands for 40 years.

Special mention is to be made on our Capital Development Projects which includes the construction of two new reservoirs at our North Side site, as well as a Reverse Osmosis Production Plant at the Red Gate Water Works site. You can learn more on the next page.

The Authority's 2024 Annual Scholarship will open for applications during the period of 14 November 2023 to 29 February 2024. This is a great opportunity for students interested in STEM who are ready to build a career in the water or wastewater industry. We are excited by the prospect of receiving applications and look forward to supporting our future water professionals.

As we look ahead to the upcoming holiday season, on behalf of the Water Authority Board, Management and Staff, we thank our valued customers for your continued support and wish you and yours a safe and Merry Christmas and prosperous New Year!



The Water Authority was established in 1983 as a statutory body responsible for supplying pure, wholesome and affordable drinking water to the people of the Cayman Islands.

The Authority is also responsible for the proper treatment of wastewater and for the protection of the fresh groundwater lenses that exist throughout the Cayman Islands.

KNOWLEDGE ZONE

THE ART OF GIFTING WATER

Embrace the art of giving and make a splash with the most essential gift of all: Water!

Water Authority's gift certificates are a unique and thoughtful way to share the essence of life itself! Whether for your loved ones, or to support local charities who are looking to give back to the community.

Valid for one year from the date of purchase, our gift certificates are available in denominations of CI\$10, CI\$25, CI\$50, and CI\$100 and can be purchased directly from our offices in Grand Cayman and Cayman Brac.

Water Authority gift certificates are the perfect present for payment towards water and/or sewage bills!



HR Briefs

Welcome:

- Andre Connor Assistant Operator-WW
- **Davania Hurlston**Customer Service Representative
- Michael Taylor Operations Manager-WW
- Dane Reid Engineer

Appointments:

- **Kaled Giron**Applications & Network Support Specialist
- Richard Clarke-Ramirez
 Development Control Technologist

Water Authority wraps up 40th Anniversary Celebrations

The Water Authority winds down to the final celebrations of its 40th anniversary.

Since the Customer Appreciation Day in Grand Cayman back in May, the Authority has hosted quite a few other festivities.

On Friday, 8 September, the Authority donated USD\$30,000 worth of laboratory equipment to the Layman E Scott Sr High School in Cayman Brac. The equipment included physics kits, human body models, lung kits, and electricity kits. The unveiling began with a short ceremony at the school hall, followed by a laboratory tour. Students, school and government officials, the Deputy Premier, Water Authority senior management, board members, and staff were all in attendance.

In addition to the ceremony, the Authority also held a Customer Appreciation Day in Cayman Brac in recognition and gratitude to the Cayman Brac community for their role in the Authority's continued success.

This event took place at the Cayman Brac Beach Resort where customers attended and enjoyed a variety of food, drinks, giveaways, music and a chance to win various raffle prizes.

The raffle winners were Javonte Grant, Joan Carlos, Nakeisha Scott, Maria Tolentina, Stephanie Paxy, Keino Daley, Tamra Fray, Lemuel Ravina, and Tatiene Eke.

Customer Service Representatives were also available to assist customers with account and online billing setup, update customer information, and highlight the Authority's newest feature of phone call balance retrieval.

The Authority has also continued its recognition of long-service employees; those who celebrated more than 30 years of invaluable service with the Authority.

The staff members were, Mr Vernon Whittaker who celebrated 31 years, Mr Vernel Rankine, who celebrated 36 years, Mr Tom van Zanten, who celebrated 39 years, and Mr Anthony Archibold, who celebrated 32 years. The Authority thank its staff for their many years of valuable service and dedication to the water and wastewater industry of the Cayman Islands.

The Authority's final 40th Anniversary celebrations for the remainder of the year includes a staff appreciation day on 10 November at the Marriott, and a Christmas Gala on 2 December at the Kimpton Seafire Resort and Spa.









Capital Development Projects





In response to the continued growth and development, the Water Authority continues its comprehensive Capital Development Project Plan. This ambitious endeavor aims to strengthen and expand the Authority's water infrastructure, ensuring the delivery of high-quality water to meet the needs of the residents in Grand Cayman, and Cayman Brac.

This year, the Authority has made progress on two major projects that are part of that plan—two new reservoirs in North Side and the construction of a new Reverse Osmosis (RO) Production Plan at the Authority's headquarters on Red Gate Road. The two glass-fused-to-steel tank reservoirs in North Side provide

additional water storage capacity which will enable the Authority to accommodate the expected growth within the water distribution system. It also ensures that the system will continue to be adequate and reliable particularly in the aftermath of a natural disaster. Both reservoirs went into service in May 2023.

The RO Production Plant, currently under construction, will replace the existing and ageing RO Plant. The new plant has a design water production capacity of 2.6 million US gallons per day. Construction is estimated to be completed and the plant out into service in the 2nd quarter of 2024.