



What's On Tap?

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OFFICE HOURS

- **Cashiers**
Monday to Friday
8:30AM to 4:00PM
- **Customer Service**
Monday to Friday
8:30AM to 5:00PM



Is your account information correct?

If your contact information, mailing address or service address has changed recently, it is important to update your account!

See the article on the next page for more details!

CONTACT US

General Enquiries:
94WATER (949-2837)

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946-HELP (4357)

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Online Account Access:
online.waterauthority.ky

New Trencher Starts Work in Cayman Brac

The pipeline extension project in Cayman Brac is about to get a boost from a brand new trencher, which was officially commissioned on 11 April, 2017.

The trencher, a Vermeer T755 Commander III, is an updated version of the Vermeer T755 Commander II trencher that has been in operation in the Brac since 2013.

Deputy Director Tom van Zanten said that decision to purchase the new trencher was made to limit down-time due to mechanical issues.

"The existing trencher used by the pipelaying crew in Cayman Brac is now more than 10 years old and it is showing signs of its age," Mr. van Zanten explained.

Mr. van Zanten added that the new trencher is expected to remain in

the Brac indefinitely as the pipeline expansion project continues.

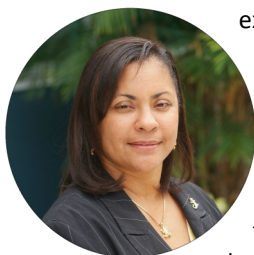
"This project is expected to last at least another 10 years," he said.

The old trencher will be moved back to Grand Cayman for use by the Authority's Operations - Water Supply team.

The acquisition of the new trencher brings the Authority's fleet to a total of five machines, two of which are in operation in Cayman Brac.

"The new track trencher as well as the Vermeer RTX 750 rubber-tired rockwheel trencher will remain in Cayman Brac until the water distribution expansion project has been completed" Mr. van Zanten said.

As of the end of April, 2017, the pipeline expansion project has continued past Cotton Tree Bay into Rock.



Director's Message

I am very pleased to announce the Authority's acquisition of the new Vermeer T755 Commander III trencher, described in the above article. This new piece of equipment will enable the Cayman Brac Pipeline Expansion Project to move forward with greater efficiency and speed.

Expanding the piped water network in Cayman Brac is essential to fulfilling the Authority's mission to provide pure, wholesome and affordable water to the entire population of the Cayman Islands. Tap water is more cost efficient than trucked water and I encourage all eligible Brac customers to take advantage of the piped water connection fee waiver

before it expires on 30 June, 2017 (see the next page for more details on this waiver).

There are so many reasons to connect to piped water and one that is more relevant than ever as we approach the 2017 Hurricane Season is hurricane preparedness.

Being connected to piped water is extremely important during hurricane season to ensure that you have access to a safe water supply in the aftermath of a storm when cisterns and groundwater may become contaminated. If you are unable to connect to the piped water network at this time, make sure to monitor your cistern throughout hurricane season.

— Dr. Frederick van Genderen

OUR COMMITMENT to you...

The Water Authority was established in 1983 as a statutory body responsible for supplying pure, wholesome and affordable drinking water to the people of the Cayman Islands.

The Authority is also responsible for the proper treatment of wastewater and for the protection of the fresh groundwater lenses that exist throughout the Cayman Islands.



KNOWLEDGE ZONE

HURRICANE PREPAREDNESS

Atlantic Hurricane Season begins on 1 June.

Before the storm:

Turn off the customer shutoff valve prior to the onset of the storm to minimize the chances of property damage or an unexpectedly high water bill. This step is especially important if you plan to leave your property to shelter elsewhere. If your meter does not have a shutoff valve on the customer side, please contact the Authority to learn more about installing one.

After the storm:

Do not use the public water supply until advised that it is safe to do so. Listen to official communication channels for updates.

Visit www.watauthority.ky for more hurricane preparedness tips!

HR Briefs

Welcome:

Carlos Vargas

Senior Engineering Manager - Operations

Sonny Powell

Assistant Operator - Building & Equipment

Jerry Banks

Laboratory Technician

Mark Hodgson

Assistant Operator - Water Supply

Jefferson Laureano

Labourer - New Works (CYB)

Transfers/Promotions:

Yasmin James

Appointed as Water Resources Technician

Dione Scotland Rivero

Appointed as Laboratory Technician II

World Water Day Educates and Inspires

To celebrate World Water Day and the 2017 theme of "Wastewater", the Authority facilitated a week-long series of events to educate the public about how wastewater is managed in the Cayman Islands.

Held annually on 22 March, World Water Day has been internationally observed since 1993. Each year a different theme is chosen by UN-Water.

The theme of "Wastewater" aimed to highlight the role of wastewater in the pursuit of sustainable development.

Throughout the week, a temporary interactive exhibit was installed in the Authority's Lobby to encourage visitors to learn more about the importance of wastewater treatment to public and environmental health.

The Authority was also

featured in a special Cayman27 segment on World Water Day, in which reporter Joe Avary took viewers behind-the-scenes of the Authority's Wastewater Treatment Plant. This segment aired on 22 March and is available to view online via Cayman27's website.

In addition, Graduate Engineer - Environmental Jodiann Jackson and Corporate Communications Officer Hannah Reid joined radio host Sterling Dwayne Ebanks on "Talk Today" to discuss the importance of World Water Day in light of the Authority's mission.

The week culminated in an internal Lunch & Learn that enabled the Authority's Wastewater and Water Resources & Quality Control teams to share the challenges, successes and outcomes of their latest projects with their colleagues.



IMPORTANT NOTICE:

Brac Connection Fee Waiver Extended to 30 June, 2017

Please note that the Water Authority Board has agreed to extend the period for the waiver of connection fees for the main and side roads in the area of the ongoing phases of the Cayman Brac Piped Water Expansion Project until 30 June, 2017.

Piped water is more convenient and economical than trucked water! So what are you waiting for? Tap into savings today - connect to piped water!

Be Prepared: Gearing Up for 2017 Hurricane Season

Now that hurricane season is only a month away, its time to start your preparations to ensure you and your loved ones are equipped to handle both the storm itself and the aftermath.

Throughout the 2017 Hurricane Season, the Authority will be posting important hurricane preparedness tips to our Facebook, Instagram, Twitter and YouTube accounts. Be sure to follow us on social media for more useful tips!

1. GATHER YOUR SUPPLIES

Put together your disaster supply kit or, if you have one from previous years, make sure that all your emergency supplies are in working order and are not expired.

Ensure that you have necessities such as flashlights, batteries, a radio, first aid supplies, cash, copies of important documents, non-perishable food items, etc.

2. DECIDE ON A SHELTER LOCATION

It is important to plan in advance where you and your loved ones will shelter during a storm.

If you plan to stay in your home, be sure you have all the supplies necessary to secure your property. If you plan on staying at an official public shelter, decide in advance when you will evacuate your home and prepare the supplies you will need to bring with you in a "grab and go" kit.

3. STOCK UP ON WATER

Water is a vital resource during and after a storm. Be sure to have potable water stored in sterile plastic bottles, as well as larger containers (such as plastic bins, clean bathtubs, etc.) filled with water for non-potable purposes (i.e. flushing toilets, etc.).

