



Water Authority - Cayman  
"Suppliers of the World's Most Popular Drink"

## WATER AUTHORITY - CAYMAN MANAGEMENT TEAM

<b>Position Title</b>	<b>Name</b>	<b>About</b>
<b>Director</b>	<b>Dr. Gelia Frederick-van Genderen, Cert. Hon.</b>	Gelia began her professional career as Environmental Health Technologist with the Department of Environmental Health in 1983. In 1988 she left to take up a position with the Water Authority as Operations Scientist. In 1994 she was appointed Deputy Director and later promoted to Director of the Water Authority in October 2000.
<b>Deputy Director</b>	<b>Mr. Tom van Zanten, MSc Eng (Delft), Eur Ing. MCIWEM</b>	Tom joined the Water Authority in September 1984 when he was initially assigned as Associate Expert by the United Nations. Tom has more than 20 years experience in the water supply and sewerage field. In March 2005 he was promoted to Deputy Director-Engineering of the Water Authority. He is responsible for the New Works and Engineering Department and oversees the design, construction and management of all new works in the areas of both water supply (production and distribution) and sewerage (collection and treatment).
<b>Financial Controller</b>	<b>Ms. Lori Bergman , B.Comm, CA</b>	Lori joined the Water Authority in September 2002 as Financial Controller. Lori is responsible for the management of the Financial Department and oversees the financial management and accounting operations of the Water Authority including financial planning and budgeting, accounts payables and receivables, cash management, management accounting, asset protection and management and inventory control.
<b>Chief Human Resources Manager</b>	<b>Ms. Patricia Bell , BSW, MEd</b>	Pat joined the Water Authority in March 2005. She is responsible for the Human Resources and Administration Department and oversees the areas of human resources administration, staff training and development, library administration, mail services, records management and office supplies administration.
<b>Customer Service Manager</b>	<b>Mrs. Joanna Welcome-Martinez, LLB, BSc, MBA</b>	Joanna joined the Water Authority as Customer Service Manager in June 2002. She leads a team of 15 employees and oversees the areas of customer care, metering, billing and collections to ensure delivery of high quality service in a timely manner to all customers.
<b>Information Systems Manager</b>	<b>Mr. John Bodden, BSc</b>	John joined the Water Authority in August 1998 after retiring from a local telephone company. As Information Systems Manager at the Water Authority he is responsible for the development and management of the Authority's information systems infrastructure to facilitate the business needs of this growing organization.
<b>Water Resources Engineer</b>	<b>Mr. Hendrik-Jan van Genderen, MSc, Eur Ing</b>	Hendrik came to the Cayman Islands in 1988 as Associate Expert sponsored by the United Nations to work with the Water Authority. In 1990 he was appointed as Resident Engineer and was promoted to Water Resources Engineer in 1994. He is responsible for the Water Resources and Quality Control Department. This department, which includes an internationally accredited lab, conducts ongoing monitoring and research in order to fulfill the Water Authority's statutory responsibility to manage, develop and protect the water resources of the Cayman Islands.