



What's On Tap?

Volume 10, Issue 4 | November 2017



We're social!



Find us, like us, follow us!

OFFICE HOURS

- **Cashiers**
Monday to Friday
8:30AM to 4:00PM
- **Customer Service**
Monday to Friday
8:30AM to 5:00PM



LOOKING FOR THAT PERFECT GIFT?

Water Authority gift certificates make a unique, practical gift and are available in denominations of CI\$10, CI\$25, and CI\$50!

CONTACT US

General Enquiries:
94WATER (949-2837)

Emergencies:
946-HELP (4357)

E-mail:
info@waterauthority.ky

Website:
www.waterauthority.ky

Online Account Access:
online.waterauthority.ky

'Tis the Season: Water Authority Gives Back

Giving back to the community is an important part of the Water Authority's corporate responsibility strategy. The Authority gives back to the community in a variety of ways!

SPONSORSHIPS/DONATIONS

All donation requests received by the Authority must be considered by the Authority's Sponsorship Assessment Subcommittee.

Sponsorship requests may be submitted online through the Authority's website by completing the helpful online form found under the "Giving Back" tab at the top of the homepage.

Some of the Authority's recent donations include sponsorship for the Acts of Random Kindness (ARK) Cayman's Summer Camp Outreach programme, the Cayman

Islands Crisis Centre's annual Jingle Bell Walk/Run event, and the Lions Club of Grand Cayman's 6th Annual PACCE event.

STAFF DRESS DOWN DAYS

The Authority's staff routinely take part in dress down days to raise money for local charities. For example, the Authority's staff recently dressed down in orange for Meals on Wheels, in white to support Hurricane Irma disaster relief, in green to support the NCVO and pink to support breast cancer awareness month with the Lions Club of Tropical Gardens!

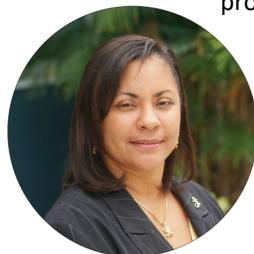
CHARITABLE RUNS & WALKS

The Authority's staff also take part in a variety of charitable athletic events during the year, often with the support of the Authority Board which sponsors staff participation or matches staff donations.



HOW TO REQUEST SPONSORSHIP/DONATIONS

Local charities may request donations and/or sponsorship through the online form on the Authority's website! Visit us online at www.waterauthority.ky/!



Director's Message

As the Authority's New Works team continues to make progress on the Cayman Brac Piped Water Expansion Project, I would like to encourage all property owners within the current boundaries of the piped water network to take advantage of the ongoing connection fee waiver.

Earlier this year, the Water Authority Board extended the connection fee waiver until 31 December, 2017. I hope that anyone who is able to take advantage of this opportunity to connect to piped water without the connection fee will do so as soon as possible! The pipeline currently extends from the Cross Road intersection to Faith Hospital.

As we look ahead to the upcoming holiday season, I would like to wish you and yours a very Merry Christmas and a healthy, prosperous New Year on behalf of the Water Authority Board, management and staff. As you can read in the article above, the "Season of Giving" has already begun for the Authority and we will soon be set to launch our annual "Project Angel Tree" charity initiative.

The new year marks an exciting milestone for the Water Authority as we look forward to celebrating our 35th Anniversary with a year-long series of events. We are very excited to celebrate this special occasion with our customers and the general public!

— Dr. Frederick-van Genderen

OUR COMMITMENT to you...

The Water Authority was established in 1983 as a statutory body responsible for supplying pure, wholesome and affordable drinking water to the people of the Cayman Islands.

The Authority is also responsible for the proper treatment of wastewater and for the protection of the fresh groundwater lenses that exist throughout the Cayman Islands.



KNOWLEDGE ZONE GIVE THE GIFT OF WATER

The season of giving is almost here and, for those looking to give back to our community in a practical way, Water Authority gift certificates are a unique option to support local charities or persons in need.

Water Authority gift certificates are available in denominations of CI\$10, CI\$25, and CI\$50. Valid for one year from the date of purchase, the gift certificates are redeemable towards the payment of Water Authority water and/or sewerage bills.

You can purchase Water Authority gift certificates directly from the Authority's offices in Grand Cayman and Cayman Brac.



HR Briefs

Welcome:

Leanna Jackson
Administrative Assistant - CYB

Louis Chung
IT Projects Manager

Promotions:

Jovan Whittaker
Appointed as Pipelayer - Water Supply

Milestone Anniversary:

Vernel Rankine
Engineering Technician - Water Resources
Celebrating 30 years of service to the Water Authority!

Educational Tours Inspire Young Minds

Did you know that the Authority offers educational tours for students from the primary school level to the university level?

Whether they visit one of the Authority's five Reverse Osmosis plants, the Wastewater Treatment Plant, or the internationally accredited Laboratory, the students always leave with a newfound appreciation for the variety of work the Authority does.

To learn more or to request a school tour, visit the Water Authority's website, click on the "Community Connect" tab at the top of the page and fill out the helpful online tour request form found under the "Educational Programmes" tab!



WAC Staff Updates: Recycling & Softball!



BIGGER, BETTER, GREENER

The Authority's employees are working together to implement a bigger, better recycling programme for the Authority!



WAC STEPS UP TO THE PLATE

For the first time, the Authority has a team in the Cayman Islands Little League adult coed softball league!

IMPORTANT NOTICE:

Brac Connection Fee Waiver Extended to 31 December, 2017

Please note that the Water Authority Board has agreed to extend the period for the waiver of connection fees for the main and side roads in the area of the ongoing phases of the Cayman Brac Piped Water Expansion Project until 31 December, 2017.

Piped water is more convenient and economical than trucked water! So what are you waiting for? Tap into savings today - connect to piped water!

Water Authority Looks Ahead to 35th Anniversary in 2018

Next year will mark the Authority's 35th Anniversary and the planning for a year-long series of events is already underway!

The Water Authority was established in 1983 with the passage of the Water Authority Law. In those early days, the Authority had a staff of five and its offices were located in a three-bedroom house on Maple Street in George Town.

The Authority now boasts a complement of over 130 staff members and its customer base has more than tripled in the past 20 years, expanding from 5,000 service connections in 1996 to approximately 19,800 in 2017.

Water Authority Director Gelia Frederick-van Genderen said that the 35th Anniversary marks a very important occasion for the Authority.

"This milestone serves as a chance for us to reflect on what we have accomplished over the past 35 years and express our gratitude to the loyal patrons and dedicated staff members who have contributed to the our successes as an organisation," Dr. Frederick-van Genderen said.

The year-long series of events will include a variety of celebratory occasions and projects to engage with the Authority's customers and the general public.

The 35th Anniversary will focus on three core themes: tap water, education, and employee engagement.

"The purpose of focusing the Authority's celebrations around these three values is to ensure that this milestone has a meaningful impact on the wider community," Dr. Frederick-van Genderen said.

"The Water Authority would not be where it is today without the support of the local community and our staff so it is important that our celebrations reflect that fact."

The public is encouraged to stay tuned to the Authority's social media pages and website for more details!