



Quarterly Newsletter

Visit us online  
[www.waterrauthority.ky](http://www.waterrauthority.ky)

What's New

Water Authority staff proudly supported October's Breast Cancer Awareness Events:



- **Pink Dress Down Day** on 31st October 2014
- Brenda Tibbetts Lund Memorial 5K Run/Walk on 11th & 12th October 2014

Helpful Tips



Office Hours Reminder:

- **Cashiers** 8:30AM to 4:00PM
- **Customer Service** 8:30AM to 5:00PM

Visit us at [www.waterrauthority.ky](http://www.waterrauthority.ky) for specific services such as change of address, fault reporting, rate information and much more.

Have you set up e-billing yet? Your bill is now available electronically so Go Green! Plus, you can pay your bills online. Visit our website or call for information.

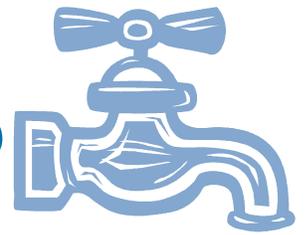
Water Humour



**SON:** Dad, there is someone at the door collecting donations for a swimming pool.

**DAD:** Give him a glass of water.

# What's On Tap?



"Suppliers of the World's Most Popular Drink"

## Scholarship Recipient to Pursue Chemistry in UK

In today's economic climate many companies are having to cut back on spending, and the Water Authority is no exception. However, one area where the Authority believes it must continue to invest in is the development of Cayman's youth. The Water Authority is proud to once again grant a scholarship to a young Caymanian, Chynna Retumban.

Chynna graduated from St. Ignatius Catholic School in 2012 with four GCSE, five IGCSE and returned there to complete Sixth Form. Chynna was accepted at several universities in the UK, and has chosen the University of Bradford where she will major in Chemistry with a minor in Drug Discovery.

Chynna states that she has always been curious about how things work and has developed her analytic skills over the years at school. She looks forward to returning home after completing her degree to work in the Authority where she could improve on existing systems of scientific operations. She envisions

research to be a key component of her role.

She is also keen to give back to the community, whether it is by working with children to develop in the sciences or by research and development hopefully resulting in innovation and improvements in the local and regional environment.



From left: Mr. Retumban, Dr. Frederick-van Genderen (WAC), Chynna Retumban, Mrs. Retumban, Pat Bell (WAC)

## Message from the Director



Concerns about the state of the economy in the Cayman Islands and the high cost of doing business seem to dominate the news headlines of late. Companies are having to tighten their belts while still getting the job done.

So it is at the Water Authority, where we are having to do more with less. As an independent statutory authority, we remain financially self-sufficient while fulfilling a mandate to provide safe,

affordable drinking water to all residents.

There is much work to be done, from replacing aging pipelines on Grand Cayman to expanding our pipeline network on Cayman Brac in order to be able to provide piped water to all residents on our sister island. Our staff continues to work tirelessly in delivering service to our customers as the Water Authority builds for the future.

I hope you enjoy the stories in this newsletter. From investing in education to investing in our water supply on Cayman Brac, we are working diligently toward our nation's future.

- Dr. Gelia Frederick-van Genderen

## Knowledge Zone

### Give the Gift of Water this Holiday

The season of giving is almost here. It is a time to be thankful and a time to help those in need.

Did you know that gift certificates can be purchased from the Water Authority this holiday season? Gift certificates are a thoughtful and practical way to make a donation to your favourite charity, to give to a neighbour or just to say thank you.

With the cost of living constantly on the rise, a gift that can ease someone's financial burden is often a very welcomed gift.



Water Authority gift certificates are available in denominations of \$10, \$25 and \$50 and can be redeemed toward the payment of Water Authority water and sewerage bills.

Gift certificates are valid for one year from the date of purchase and are available from the Water Authority offices.

PO Box 1104  
George Town  
Grand Cayman KY1-1102  
Cayman Islands

Phone: 345-949-2837 (94-WATER)  
Fax: 345-949-0094  
E-mail: [info@waterauthority.ky](mailto:info@waterauthority.ky)  
[www.waterauthority.ky](http://www.waterauthority.ky)



## Suppliers of the World's Most Popular Drink.

The Water Authority was established in 1983 as a statutory body responsible for supplying wholesome and affordable drinking water to the people of the Cayman Islands. The Water Authority is also responsible for the proper treatment of wastewater and for the protection of the fresh groundwater lenses that exist throughout our islands. For more information about the Water Authority, visit [www.waterauthority.ky](http://www.waterauthority.ky).

### Fulfilling a Mandate to Supply all Residents with Piped Water

The Water Authority continues to fulfil its mandate to ensure that all residents have access to adequate supplies of clean, potable water. In the current economic climate where the Cayman Islands Government is tightening its belt, Water Authority is doing more with fewer resources without compromising on its obligation to produce affordable, high quality drinking water for all.

In September, Water Authority crews completed the pipeline upgrade along South Sound Road replacing an aging 6-inch pipeline installed in the late 1980's that had become insufficient to deliver water efficiently and reliably to the increasing number of large developments in the area.

Similarly, on Cayman Brac, Water Authority teams are expanding the limited pipeline network there.

By late August 2014 the Authority had completed the installation of pipelines

along Gerrard Smith Ave, including its side roads, and had completed the upgrade of the existing pipeline along the south coast.

This project, which was started in November 2013, is part of the Water Authority's

ten-year capital plan to expand its water infrastructure on Cayman Brac. Over the next few years the Water Authority will invest heavily in Cayman Brac in order to ensure continued reliable water service to its customers. In November 2014, works will commence work on the pipeline extension along the North Coast.

In the aftermath of Hurricane Paloma in late 2008 it became evident that improved emergency power generation is critical to continuity of the Authority's Cayman Brac operations. The Water Authority will soon commission an emergency standby generator that will ensure that both water production and distribution can continue at the West End Water Works in the aftermath of a hurricane.



### HR Briefs

#### Welcome to our team:

**Joshua Ebanks** – Labourer WWC (Temp)

**Ranfor Welcome** – Assistant Operator-WWC (Temp)

#### Transfers/Promotions

**Sabrina Douglas** promoted to Water Resources Technologist

**Omar Harley** appointed to Operator-RO Plant

**Farewell to: Oliver McLean**, Customer Service Representative

**Congratulations to Tom van Zanten** who reached a career milestone of 30 years! Tom started with the Water Authority in Sept 1984 as an Engineer on an assignment with the United Nations as Associate Expert and the rest, as they say, is history.

