



Quarterly Newsletter

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Helpful Tips



Office Hours Reminder:

- **Cashiers**
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- **Customer Service**
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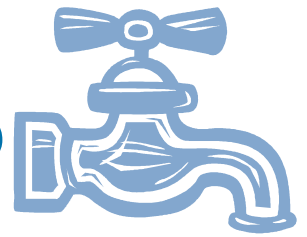
Water Trivia



Did you know that at
1 drip per second, a
faucet can
leak 3,000
gallons
per year?



What's On Tap?



"Suppliers of the World's Most Popular Drink"

Celebrating 30 Years in the Cayman Islands

The Water Authority-Cayman proudly celebrates its 30th anniversary this year. Established in 1983, the Water Authority performs a vital role in sustaining economic growth, health, and way of life in the Cayman Islands.

Throughout the years, the Water Authority has continued to excel in the provision of high-quality potable water; the efficient, safe collection, treatment and disposal of wastewater; as well as in managing the development of our Islands' water resources.

Five years ago, in its twenty-fifth year of operation, the Water Authority made the final pipeline installation on the Queen's Highway, closing the island-wide pipeline loop,

and providing access to piped water for every home and business throughout the districts of George Town, Bodden Town, East End and North Side.



Since then, the Water Authority has continued to further expand its water production and distribution capabilities through pipeline upgrade projects and replacement of aging equipment in order to fulfil its mandate to keep pace with the population growth.

Today, the four Grand Cayman potable water production facilities, all using the process of reverse osmosis, can collectively produce 24,000 cubic metres (6.3 million US gallons) per day. With the current demand of around 10,000 cubic metres (2.6 million US gallons) per day, the Authority has built in excess production capacity and system redundancy to be able to meet the current and future needs of residents. The storage capability across eight reservoirs is 57,000 cubic metres (14 million US gallons) ensuring that sufficient water can be stored and be available when the need arises.

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Message from the Director



It is hard to believe that the Water Authority is celebrating its thirtieth anniversary this year. We have surely come a long way since the days of wells and cisterns, which were a way of life until the establishment of the Water Authority in 1983.

I know I speak on behalf of everyone at the Water Authority when I say that it has been a privilege to serve the people of the Cayman Islands for the past three decades. Our team continues to build on its foundation of providing high quality drinking water; protecting and developing our natural

water resources; managing wastewater and bringing technological advancements to the Cayman Islands to ensure that we are able to meet the needs of residents for years to come.

We will celebrate this milestone throughout the 2013/2014 period and we invite readers, customers and residents to look out for more interesting announcements.

Last month we said farewell to the Operations Manager of our Cayman Brac facility, Mr. Paul Conolly, who has taken his retirement. Paul worked tirelessly to ensure the smooth running of the Cayman Brac operation and we thank him for his dedication. On behalf of the Board, Management and Staff of the Water Authority, I wish Paul a very happy retirement.

- Dr. Gelia Frederick-van Genderen

Knowledge Zone

Hurricane Prep

Hurricane season started 1st June. Some tips to help you prepare your home & business.

Before the Storm

1. Trim or remove trees and shrubs close to your water pipes and meter box.
2. Install a shut-off valve after your meter. If you already have one, test it regularly.
3. **TURN OFF** your shut-off valve if you evacuate your home or business.
5. Keep water on hand for drinking and hygienic use; at least one gal/person/day. Collect water in tubs, sinks and buckets for hygienic purposes.
6. Locate your sewer clean-out lid and remove any shrubbery or obstructions.
7. **LISTEN** to local radio for important announcements.

After the Storm

1. Remain inside until the curfew is lifted.
2. **DO NOT** turn your shut-off valve back on until the Water Authority advises that service has been restored.
3. Once you turn on your shut-off valve, inspect your home for damaged pipes and open faucets.
4. Comply with any Boil Water Notices for your safety.
5. Report damage to public water mains or meter boxes to the Water Authority.

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Suppliers of the World's Most Popular Drink.

The Water Authority was established in 1983 as a statutory body responsible for supplying wholesome and affordable drinking water to the people of the Cayman Islands. The Water Authority is also responsible for the proper treatment of wastewater and for the protection of the fresh groundwater lenses that exist throughout our islands. For more information about the Water Authority, visit www.waterauthority.ky.

Feature Story Continued: Celebrating 30 Years

(Continued from p.1) Similarly, excess capacity exists on Cayman Brac, currently supplying water to just over 100 customers by pipeline and the remainder of the Brac population by water truckers. Important future projects for the Water Authority are the expansion of the water distribution network on Cayman Brac and the provision of piped water on Little Cayman.

The Water Authority has successfully implemented many important projects over the years; projects that are fundamental to the economic sustainability and future growth of our islands. How-

ever, the job is not yet done, and there are a number of projects still on the horizon such as the expansion of the wastewater collection system, the provision of water distribution systems for the sister islands, and the construction of additional water production and storage facilities on Grand Cayman.

The work continues and with 30 years under its belt, the Water Authority team is confident in its ability to get the job done.

Our role as a corporate citizen

The Water Authority prides itself on being a community-minded organization. In as

much as the Authority provides basic-needs services such as drinking water and wastewater handling to residents, it also recognises the importance of supporting the needs of non-profit organisations striving to make our islands a better place. Whether through charitable donations to organisations such as The Pines and The Lions Club of Tropical Gardens, sponsorship of community events including Cayman Invitational, or staff giving their own time to activities like Earth Day Clean up, the Water Authority has been there to lend a helping hand over the past thirty years.

Cayman Brac Operations Manager Retires



The Board, Management and Staff of the Water Authority-Cayman bid farewell to Mr. Paul Conolly who is taking his retirement after heading up the Authority's Cayman Brac operations as Operations Manager for the past ten years.

Mr. Conolly joined the

Water Authority in 2002 as Assistant Operations Manager and several months later took the reins from Mr. Burnstein Banks who retired in March 2003.

The Water Authority sincerely thanks Mr. Conolly for his hard work in maintaining the smooth operation of the Cayman Brac reverse osmosis water production plant thereby ensuring the reliable production and distribution of water to all Cayman Brac customers.

Mr. Conolly also managed the office to ensure efficient and timely trucked water deliveries to Brac customers.

The foundation of service built by Mr. Conolly will be continued by his successor after a transition period to ensure that additional efficiencies for processes and service delivery are attained.

HR Briefs

We welcome...

Garth Ricardo Tibbetts

- Facilities Electrician

Edrick Seymour

- Assist. Operator—WW

Robert Tatum

- Plant Operator—CYB

Promotions/Transfers:

Jason Seymour

- Appointed to the post of Assist. Operator—RO Plant