



Water Authority - Cayman

"Suppliers of the World's Most Popular Drink"



What's On Tap?

Volume 11, Issue 2 | May 2018



We're social!



Find us, like us, follow us!

OFFICE HOURS

• Cashiers

Monday to Friday
8:30AM to 4:00PM

• Customer Service

Monday to Friday
8:30AM to 5:00PM



GO GREEN!

Your bill is now available electronically.

Reduce your impact on the environment by paying your bill online. Visit our website or call us to sign up for e-billing today!

CONTACT US

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Water Authority Hosts Water Quality Seminar

The Water Authority recently sponsored a seminar on building water quality in partnership with the Environmental Science, Policy and Research Institute (ESPRI).

The seminar was presented by ESPRI Executive Director Dr. Jennifer Clancy and ESPRI Research Engineer Dr. Sheldon Masters.

Water Authority Board Chairman Mr. Kearney Gomez said that the seminar was attended by approximately 100 participants from various local businesses and Government agencies.

"The Water Authority was very pleased to facilitate this seminar, which provided an excellent educational opportunity on managing building water quality," Mr. Gomez said.

The seminar focused on water management plans in modern commercial

buildings.

Water Authority Water Resources Engineer Hendrik-Jan van Genderen explained that the Authority is responsible for water quality up to the water meter but, downstream of the meter, it is the responsibility of the customer.

"When the Water Authority receives a complaint about water quality, the Laboratory follows up with an investigation and at times we find that the water quality in the building has changed from what the Authority has supplied," he said.

Dr. Clancy explained that such cases are examples of the potential for "good water to go bad" once it enters the plumbing of commercial buildings.

"Many building owners do not know that water quality may degrade in their plumbing," she said. "The seminar was designed to

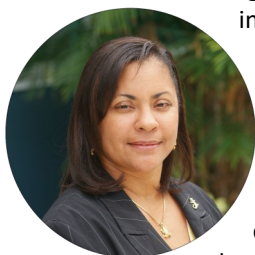
create awareness and to provide education how to deal with water quality issues within building water systems."

Private persons and organisations seeking private water quality testing may learn more via the Authority's website!

BLAST FROM THE PAST!

The photo above was taken in 1985 and shows Sean Bodden, who now serves as Network Administrator in the Information Systems Department, checking a rain gauge.

The Authority still maintains and monitors a series of rain gauges throughout Grand Cayman to collect data on rainfall that informs our research on groundwater recharge. We also provide the CI National Weather Service with this important data.



Director's Message

Thank you to everyone who came out to the Authority's headquarters on 26 April to celebrate our 35th Anniversary at the first Business After Hours event of 2018 hosted in partnership with the Cayman Islands Chamber of Commerce!

Our 35th Anniversary video, produced by Vagabond Media Group, is now available on our YouTube channel so you can hear what this important milestone in the Authority's history means to the people who have contributed to the organisation's success from the very beginning.

Another exciting event hosted by the Authority recently was the Building Water Quality Seminar de-

scribed in the article above. I am proud of the hard work the Authority's Water Resources & Quality Control Department put into making this educational seminar such a success with the people responsible for the design, construction and maintenance of water systems in local commercial buildings. This is a pertinent example of the Authority's outreach work.

If you have been following our social media pages recently, I hope you have seen the numerous photos showing the Authority's charitable outreach work as well. From charity walk/run events to the Earth Day Clean-Up, our staff members have been busy giving back to the community!

— Dr. Frederick-van Genderen

OUR COMMITMENT to you...

The Water Authority was established in 1983 as a statutory body responsible for supplying pure, wholesome and affordable drinking water to the people of the Cayman Islands.

The Authority is also responsible for the proper treatment of wastewater and for the protection of the fresh groundwater lenses that exist throughout the Cayman Islands.



KNOWLEDGE ZONE

WHAT IS A CUSTOMER SHUT OFF VALVE?

Do you have a customer shut off valve installed downstream of your water meter? If not, please contact the Water Authority to discuss having one installed.

The customer shut off valve enables you to turn off the water between the meter and your property. In the event of a hurricane or tropical storm, turning off the customer shut off valve can prevent unexpectedly high water bills and property damage should a leak occur in your property's plumbing.



HR Briefs

Welcome:

Omar Grant Terry

IT Help Desk Technician

Sheree Martin

Training & Development Officer

Promotions:

Ahmed Elsheshtawy

Engineer - Water Production

Omar Harley

Operator - RO Plant (CYB)

Wendy Whittaker

Secretary - Engineering/Information Manager

Milestone Anniversaries:

Celebrating 30 years of service to the Water Authority!

Dr. Gelia Frederick-van Genderen

Director

Hendrik-Jan van Genderen

Water Resources Engineer

World Water Day '18: Nature For Water

Celebrated annually on 22 March, this year's World Water Day theme was "Nature For Water".

Here at the Water Authority, we know that sustainable development depends on a healthy, natural environment. That's why our Water Resources & Quality Control Department works diligently every day to protect groundwater resources for the benefit of present and future generations!

WHY PROTECT GROUNDWATER?

Groundwater is any water that occurs underground that fills up the pores, cracks and crevices in the rock. It can be as salty as seawater or fresh enough to drink. In fact, between our three islands, there are 8 fresh water aquifers.

Due to Cayman's porous geology, the groundwater and

seawater are connected, creating a continuous system. Therefore, any harmful substances that are dumped onto the ground, down a well, storm drain, or in a body of open water not only contaminate the groundwater but will eventually contaminate the marine environment.

WHAT CAN YOU DO?

Everyone can play a role in protecting our groundwater resources and our marine environment. For example: Be sure to dispose of vehicle fluids and other hazardous chemicals properly; Never dispose of waste down storm drains; Limit your use of pesticides and fertilisers or try not to use these products at all.

Visit our YouTube channel to see our World Water Day video and learn more about our work to protect groundwater resources!



IMPORTANT NOTICE:

**Brac Connection Fee Waiver
Extended to 30 June, 2018**

Please note that the Water Authority Board has agreed to extend the period for the waiver of connection fees for customers in the area of the ongoing phases of the Cayman Brac Piped Water Expansion Project until 30 June, 2018.

Piped water is more convenient and economical than trucked water! So what are you waiting for? Tap into savings today - connect to piped water!

Celebrating Earth Day '18: Let's End Plastic Pollution!

This year's Earth Day theme—"End Plastic Pollution"—really struck a chord with the Water Authority. Did you know that enough plastic is thrown away each year to circle the earth four times? And plastic pollution is particularly threatening to water resources as billions of microscopic particles end up in the oceans each year.

Plastic pollution is truly a global problem but we can all do our part to implement local solutions.

REDUCE, REUSE, RECYCLE

Although the Department of Environmental Health has yet to roll-out its corporate recycling programme, Authority has pressed

ahead to expand our internal recycling programme to include aluminium, mixed paper, glass and plastic.

CLEANING UP CAYMAN

The Authority continued our long-time support of the Cayman Islands Chamber of Commerce's annual Island-Wide Earth Day Clean-Up this year, sending a team of staff volunteers into East End to clear the beach and roadside near Spotter Bay.

SOCIAL MEDIA CAMPAIGN

To further promote this year's Earth Day theme, from 16-21 April, the Authority shared tips on how to use less plastic with our Instagram and Facebook followers!

