



Quarterly Newsletter

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What's New

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Helpful Tips



Office Hours Reminder:

- **Cashiers**
8:30AM to 4:00PM
- **Customer Service**
8:30AM to 5:00PM

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reporting, rate infor-
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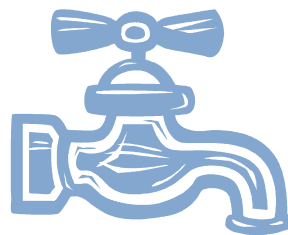
Water Jokes



Why is the letter
"T" like an island?



What's On Tap?



"Suppliers of the World's Most Popular Drink"

Mini Health Fair for Employees

The Water Authority held its first Mini Health Fair on Thursday, 3 April 2014. The event was focused on highlighting various health and wellness options available to staff. Six vendors showcased their products and services: Swim & Trim Ltd., Best Life Training Centre, Tamer Soliman - Community Health Trainer | Holistic Nutritionist, The Heart Health Centre Ltd., Mobile Fitness Solutions, and Drink Fresh Juice.

Staff had the opportunity to check out the products and services of each vendor, gather information about the variety of fitness options offered, register for exciting health challenges, and sample fresh healthy juices. There were some excit-



ing give-a-ways too. The three-hour mini health fair was held in preparation for the Authority's upcoming annual staff

Health Check screenings scheduled for May 2014, offered by Generali Worldwide insurance provider.

Message from the Director



At the Water Authority we committed to ongoing training for our staff. Last March, five employees attended the intensive Hazardous Waste Operation and Emergency Response training organized by the DEH. You can also read about other staff developments on page 2.

As part of our thirty year anniversary celebration we have been highlighting several staff members whose job it is to ensure you get quality drinking water to your tap.

Other recent events at the Water Authority include the issuing of a number of public tenders through the Central Tenders Committee (CTC) for various projects. The Lower Valley Reverse Osmosis Plant, which was first commissioned in 1997, is now in need of complete refurbishment. The

project to design and build a production plant with 800,000 U.S. gallons per day capacity was awarded to Ocean Conversion (Cayman) Ltd (OCL). A contract was also awarded to Florida Aquastore for the supply of a 1.85 million US gallon capacity bolted-steel-water storage tank to replace an aging reservoir at the Red Gate site originally installed in 1989.

Lastly, in April the CTC approved the Authority's request to extend the existing operating contract with OCL for the operation of the North Sound Water Production Plant for a further twelve months, during which the Water Authority will prepare tenders to refurbish the plant and consider all alternatives with regards to the operation and maintenance of the plant including using its own in-house resources.

We will continue to keep you up-to-date on developments at the Water Authority.

- Dr. Gelia Frederick-van Genderen

Knowledge Zone

Hurricane Prep

Prepare your home and business by following these steps

Before the Storm

1. Trim or remove trees and shrubs close to your water pipes and meter box.
2. Install a shut-off valve after your meter. If you already have one, test it regularly.
3. **TURN OFF** your shut-off valve if you evacuate your home or business.
5. Keep water on hand for drinking and hygienic purposes; at least one gal/person/day. Collect water in tubs, sinks and buckets for hygienic purposes.
6. Locate your sewer clean-out lid and remove any shrubbery or obstructions.
7. **LISTEN** to local radio for important announcements.

After the Storm

1. Remain inside until the curfew is lifted.
2. **DO NOT** turn your shut-off valve back on until the Water Authority advises that service has been restored.
3. Once you turn on your shut-off valve, inspect your home for damaged pipes and open faucets.
4. Comply with any Boil Water Notices for your safety.
5. Report damage to public water mains or meter boxes to the Water Authority.

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Water Authority-Cayman

Suppliers of the World's Most Popular Drink.

The Water Authority was established in 1983 as a statutory body responsible for supplying wholesome and affordable drinking water to the people of the Cayman Islands. The Water Authority is also responsible for the proper treatment of wastewater and for the protection of the fresh groundwater lenses that exist throughout our islands. For more information about the Water Authority, visit www.waterauthority.ky.

Connect & Celebrate with us. Our team is working for you.

This year Water Authority—Cayman celebrates thirty years of service in the Cayman Islands. WAC wishes to remind residents of the many benefits of tap water. Drinking from the tap is healthy, it reduces plastic waste in the landfill, and is much less costly than bottled water.

During our year-long celebration, we hope you will learn more about how the Water Authority is "Keeping Cayman on Tap" and about the people that help make tap water happen.



Celebrating
Senior Engineer-
ing Manager

Martin Tedd

ENGINEERING - PLANNING FOR THE FUTURE

The Engineering Services Department designs and constructs water supply and wastewater infrastructure works, and provides engineering support to the operational divisions of the Water Authority.

Martin Tedd joined the Water Authority in June 1999 as Design Engineer, with responsibility for the design and construction management services for civil engineering projects carried out or prepared by the Water Authority. He left the Authority in 2007 to join the C.I. Government's Project Management Unit and worked on various construction projects, including the Government Administration Building (GOAB) and the Mosquito Research & Control Unit (MRCU) hangar projects.

Martin re-joined WAC in 2009 as Senior Engineering Manager and manages the engineering and drawing office staff and directs all in-house engineering on water and wastewater infrastructure.



Celebrating
Water Supply
Foreman

Olson (Jack)
Hunter

NEW WORKS - EXTENDING THE PIPELINE

The New Works in-house Pipelaying Crews install new infrastructure (primarily water supply pipes, but occasionally also wastewater collection pipework). Each crew installs 2-4 mi of pipeline annually.

Olson (Jack) Hunter joined the Water Authority in September 1994 as Water Supply Foreman. In May 1995 he was promoted to New Works Superintendent with responsibility for the Authority's in-house pipelaying crews that installed nearly all pipelines from Midland Acres to East End and Rum Point. Jack received the Chairman's award in 2004. He also received the OSHS certificate from DER in February 2007 and was recognized for 15 years of service in December 2009.



Celebrating
Water Supply
Connections
Foreman

Herbert Myles

OPERATIONS - REPAIRING & MAINTAINING THE PIPELINES

The Operations Department is responsible for the delivery, preventative maintenance, repairs and improvement of the Authority's public water supply and wastewater infrastructure.

Herbert joined the Water Authority in March 2000 as Water Supply Connections Foreman. His responsibilities include the installation of new water service connections as well as responding to emergencies. Herbert is easy-

going, but conscientious and hard working. He gets the job done quickly and properly. He received the OSHS certificate from DER in February 2007 and was recognized for 10 years of service in December 2010.



Celebrating
Development
Control
Technologist

Shavonnie Hislop

WATER RESOURCES - PROTECTING GROUND WATER

Groundwater in the Cayman Islands is protected by the Water Authority. For new developments, the Authority determines requirements for wastewater treatment and disposal at the planning stage and works with the developer to ensure that these requirements are incorporated in the project. The Water Authority regulates all activities impacting groundwater including excavations, drilling of wells and the discharge of wastewater.

Shavonnie Hislop joined the Water Authority in 2003 as Lab Technician. In 2006 she was promoted to Development Control Technologist. Shavonnie's experience and Bachelor's Degree in Environmental Management are put to good use in her position, which requires review of development plans submitted through the Planning Department and determination of Water Authority requirements for wastewater treatment and groundwater protection. As developments proceed, follow-up inspections are carried out to ensure that requirements have been met. Shavonnie is also critical in the success of the Authority's on-going monitoring of onsite wastewater treatment package plants.

Answer: Because it's in the middle of WATER!