

NOTICE TO TRUCKED WATER CUSTOMERS

Over the past 2-3 months, we have been experiencing unprecedented demands that exceed our supply. Accordingly, we have taken actions to ensure continued service and supply.

- To better manage our storage levels and deal with the increase in demand, we have had to take measures to limit the volume of water allowed per order; this will ensure that everyone receives some water.
- Changes to the Trucked Water Policy was published via the Authority's website and social media on 22 March 2023, and continues to be distributed to customers via the Cayman Brac Office at the time of deliveries. It is expected that this limitation will be short-lived.
- The Authority is working on a short-term solution to increase production capacity at the West End site.
- Until this situation is resolved, all customers are urged to use only what they need, for example, do not waste and conserve where possible.
- Additionally, all customers with leaking cisterns and storage tanks are asked to ensure they carry out speedy repairs.
- A copy of the trucked water policy can be found on our website www.waterauthority.ky.



Water Authority - Cayman

